

## **Olivia Roberts**

### **Head of Student Services and Systems, DASA**

I am highly motivated, energetic and outcome-focused with a very practical approach to business-led change, both strategic and operational. I have almost 25 years' business experience across a range of service industries, including 8 at Queens'. I have excellent communication skills, significant experience in leading change, financial planning, strategic and operational leadership in customer facing services to exceed customer expectations. I am a strong leader; driving successful teams, setting clear expectations and celebrating success.

I would welcome the opportunity to bring this knowledge, skill and experience to Senate to represent my Professional Support colleagues in the discharge of Senate activities.

### **List of Proposers**

1. Wilma Fee
2. Helen McNeely
3. Alex Lemon
4. Ciara Loughran
5. Paul Morgan
6. James Campbell
7. Paula O'Neill
8. Oonagh Bell
9. Andrew Morrell
10. Clare Anderson
11. Denise Kelly
12. Martina Nugent
13. Mary Johnston
14. Helen Carmichael
15. Ju Yoon