

# Engineering and Physical Sciences

	Biological Sciences					Chemistry & Chemical		
<b>TEACHING</b>	<b>FYE 07</b>	<b>FYE 08</b>	<b>FYE 09</b>	<b>SYE 08</b>	<b>SYE 09</b>	<b>FYE 07</b>	<b>FYE 08</b>	<b>FYE 09</b>
The teaching staff are good at explaining things.	3.9	3.9	3.8	4.0	4.1	3.9	4.1	3.4
The teaching on my programme has shown me what I need to do to be successful in my studies.	3.8	3.7	3.8	3.8	4.1	3.8	3.8	3.3
I have been able to contact staff when I needed to.	4.1	4.0	4.3	4.2	4.1	4.2	4.2	4.2
The teaching on my programme is stimulating.	3.6	3.5	3.5	3.6	3.9	3.7	3.6	3.3
The teaching on my programme has suited the way I learn.	3.5	3.4	3.4	3.6	3.7	3.5	3.7	3.2
<b>Teaching Average (over 5 Questions)</b>	<b>3.8</b>	<b>3.7</b>	<b>3.8</b>	<b>3.8</b>	<b>4.0</b>	<b>3.8</b>	<b>3.9</b>	<b>3.5</b>
The degree course makes good use of technology.	-	-	4.1	-	3.9	-	-	3.9
The teaching rooms that are used are a good learning environment.	-	-	3.9	-	3.9	-	-	3.5
<b>Teaching Average (over 7 Questions)</b>	<b>-</b>	<b>-</b>	<b>3.8</b>	<b>-</b>	<b>4.0</b>	<b>-</b>	<b>-</b>	<b>3.5</b>
"The Study Skills Handbook" by Stella Cottrell that we were given has been helpful.	-	-	3.0	-	-	-	-	2.9
<b>ASSESSMENT AND FEEDBACK</b>	<b>FYE 07</b>	<b>FYE 08</b>	<b>FYE 09</b>	<b>SYE 08</b>	<b>SYE 09</b>	<b>FYE 07</b>	<b>FYE 08</b>	<b>FYE 09</b>
Feedback on my work has been prompt (within three weeks of submission of the work).	3.7	3.5	3.3	3.2	3.5	4.1	3.8	3.7
Feedback on my work has helped me in my learning.	3.7	3.7	3.6	3.4	3.6	3.7	3.6	3.6
The criteria used in assessing work were made clear at the beginning of my programme.	3.7	3.8	3.7	3.4	3.7	3.5	3.8	3.8
I am satisfied with my academic performance on my modules.	3.5	3.3	3.7	3.1	3.2	4.0	4.0	3.5
<b>Assessment and Feedback Average</b>	<b>3.6</b>	<b>3.6</b>	<b>3.6</b>	<b>3.3</b>	<b>3.5</b>	<b>3.8</b>	<b>3.8</b>	<b>3.6</b>
<b>LEARNING RESOURCES</b>	<b>FYE 07</b>	<b>FYE 08</b>	<b>FYE 09</b>	<b>SYE 08</b>	<b>SYE 09</b>	<b>FYE 07</b>	<b>FYE 08</b>	<b>FYE 09</b>
The library resources (eg, books, journals) are good enough for my needs.	4.1	4.0	3.9	4.1	4.0	4.3	4.1	4.2
The library services (eg, borrower services, information, training) are good enough for my needs.	4.0	3.9	4.0	4.0	3.9	4.2	4.2	4.1
I have been able to access computers when I needed to.	4.1	4.2	4.1	4.0	3.7	4.4	4.5	4.5
<b>Learning Resources Average</b>	<b>4.1</b>	<b>4.0</b>	<b>4.0</b>	<b>4.0</b>	<b>3.9</b>	<b>4.3</b>	<b>4.3</b>	<b>4.3</b>
<b>SERVICES</b>	<b>FYE 07</b>	<b>FYE 08</b>	<b>FYE 09</b>	<b>SYE 08</b>	<b>SYE 09</b>	<b>FYE 07</b>	<b>FYE 08</b>	<b>FYE 09</b>
Accommodation Office	3.7	3.9	4.0	3.8	4.3	3.7	3.6	3.9
Admissions Office	4.0	4.0	3.8	3.9	3.8	4.1	3.9	4.3
Campus Eating Places	-	-	3.8	-	3.6	-	-	3.8
Careers Services, Work Placement Centre, Jobshop	3.8	3.6	3.8	3.9	4.1	3.6	3.6	3.5
Counselling Service	-	-	3.8	-	3.7	-	-	3.8
Disability Services	3.5	3.5	4.1	3.4	3.4	3.4	3.1	3.8
Finance Office	3.6	3.8	3.6	3.8	3.7	3.6	4.1	3.9
Learning Development Service	0.0	0.0	3.5	0.0	3.5	0.0	0.0	3.2
Queen's International	3.2	3.0	3.6	3.3	3.3	3.0	2.5	3.3
Queen's Sport (PEC)	-	-	4.2	-	3.5	-	-	4.2
Student Jobshop	-	-	3.5	-	3.6	-	-	3.4

Student Records and Examinations	3.9	3.4	3.9	3.9	3.9	4.0	3.7	3.8
Student Guidance Centre	0.0	4.1	4.6	4.0	4.4	0.0	4.1	4.5
Students' Union	-	-	4.2	-	4.2	-	-	4.3
The Students' Union has enhanced my experience at Queen's	-	-	3.5	-	3.6	-	-	3.8
University Clubs and Societies	-	-	4.0	-	4.0	-	-	4.2

<b>ADVICE</b>	<b>FYE 07</b>	<b>FYE 08</b>	<b>FYE 09</b>	<b>SYE 08</b>	<b>SYE 09</b>	<b>FYE 07</b>	<b>FYE 08</b>	<b>FYE 09</b>
Pre-Admission (from Admissions Office)	3.4	3.5	3.3	0.0	-	3.3	3.6	3.5
Post-admission (from Schools, Academic Staff)	3.3	3.5	3.4	3.1	-	3.6	3.6	3.4
From other staff in the School (once I had arrived at Queen's)	-	-	3.4	-	-	-	-	3.0
When I was thinking about what modules I would take in second year.	-	-	-	-	3.2	-	-	-
Second Year	-	-	-	3.3	3.2	-	-	-

<b>PERSONAL DEVELOPMENT</b>	<b>FYE 07</b>	<b>FYE 08</b>	<b>FYE 09</b>	<b>SYE 08</b>	<b>SYE 09</b>	<b>FYE 07</b>	<b>FYE 08</b>	<b>FYE 09</b>
Welcome and Orientation helped me to feel that I belonged at Queen's.	3.5	-	3.5	-	-	3.4	-	3.6
My programme requires me to work with other students.	4.2	4.0	4.2	4.2	4.4	4.1	4.1	4.0
I have received sufficient advice about Personal Development Planning (PDP).	3.1	3.4	3.1	3.0	3.0	3.2	3.3	2.9
I am not as motivated towards my studies as I should be.	2.9	2.9	2.8	3.1	3.0	2.9	3.2	2.6
Having Personal Tutors for first year students is a good idea.	-	-	3.7	-	-	-	-	3.8
I haven't done the background reading expected of me.	3.1	3.0	2.8	3.1	2.9	3.1	3.3	2.9
Academic work at this level is harder than I expected it to be.	3.1	3.1	2.8	3.0	3.1	3.2	3.0	2.7
I feel I have made the right choice of programme.	3.7	3.8	3.8	3.7	4.0	4.0	3.8	3.6
I know what I want to do when I graduate.	3.2	2.9	3.0	2.9	3.2	3.0	3.2	3.3
I am confident that my programme will lead to a job at a level that matches my qualification.	3.7	3.7	3.5	3.5	3.6	4.0	3.8	4.0
I enjoy the social side of being at Queen's.	3.9	3.9	3.8	3.9	3.9	4.0	4.2	4.0
<b>Personal Development Average</b>	<b>3.4</b>	<b>3.4</b>	<b>3.3</b>	<b>3.4</b>	<b>3.5</b>	<b>3.5</b>	<b>3.5</b>	<b>3.3</b>

I know about Degree Plus.	-	-	2.6	-	1.8	-	-	2.4
I have been encouraged to meet with a Careers Adviser to discuss my future plans	-	-	-	2.9	3.7	-	-	-

<b>STUDY LIFE BALANCE</b>	<b>FYE 07</b>	<b>FYE 08</b>	<b>FYE 09</b>	<b>SYE 08</b>	<b>SYE 09</b>	<b>FYE 07</b>	<b>FYE 08</b>	<b>FYE 09</b>
I find it diffi: Social Life	3.0	2.8	3.1	3.0	2.8	3.0	3.0	3.2
I find it diffi: Work (part-time, full-time)	3.0	2.8	3.1	2.8	2.6	2.9	3.1	3.3
I find it diffi: Caring for others (parent, partner, children)	2.9	3.2	3.4	2.8	3.1	3.0	3.6	3.2
<b>Study Life Balance Average</b>	<b>3.1</b>	<b>2.9</b>	<b>3.3</b>	<b>3.0</b>	<b>2.9</b>	<b>2.8</b>	<b>3.4</b>	<b>3.7</b>

Engineering		Electronics, Electrical Engineering & Computer Science					Geography, Anthropology & Paleocology					Mathematics &		
SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09
4.2	4.0	3.7	3.8	3.7	3.8	3.2	4.0	4.0	4.1	4.0	4.0	3.9	3.6	3.7
4.0	4.0	3.8	3.7	3.8	3.9	3.3	3.9	3.8	4.1	3.7	3.8	3.6	3.7	3.6
4.1	4.2	4.2	4.0	4.2	4.2	4.1	4.1	4.1	4.5	4.3	4.2	4.0	4.0	4.3
3.8	3.6	3.1	3.3	3.3	3.6	3.0	3.9	3.6	3.7	3.7	3.5	3.1	3.6	3.3
3.7	3.6	3.1	3.3	3.3	3.4	3.0	3.6	3.6	3.7	3.5	3.5	3.2	3.4	3.0
<b>4.0</b>	<b>3.8</b>	<b>3.6</b>	<b>3.6</b>	<b>3.7</b>	<b>3.8</b>	<b>3.3</b>	<b>3.9</b>	<b>3.8</b>	<b>4.0</b>	<b>3.8</b>	<b>3.8</b>	<b>3.6</b>	<b>3.7</b>	<b>3.6</b>

-	4.0	-	-	4.2	-	3.7	-	-	4.0	-	3.6	-	-	3.6
-	3.5	-	-	3.8	-	3.6	-	-	4.0	-	3.8	-	-	3.7
-	<b>3.8</b>	-	-	<b>3.8</b>	-	<b>3.4</b>	-	-	<b>4.0</b>	-	<b>3.8</b>	-	-	<b>3.6</b>

-	-	-	-	3.1	-	-	-	-	2.9	-	-	-	-	2.5
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SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09
3.8	3.7	3.8	3.6	3.8	3.8	3.7	3.5	3.9	3.8	3.6	3.9	4.6	4.2	4.3
4.4	3.8	3.7	3.4	3.7	3.8	3.5	3.7	3.4	3.6	3.4	3.4	4.0	3.8	3.7
3.6	4.1	3.8	3.9	3.6	3.7	3.5	3.8	4.1	3.8	3.9	3.6	3.9	3.9	3.8
3.5	3.7	3.4	3.7	3.7	3.7	3.2	3.5	3.7	3.7	3.3	3.4	3.2	3.3	3.3
<b>3.8</b>	<b>3.8</b>	<b>3.7</b>	<b>3.7</b>	<b>3.7</b>	<b>3.8</b>	<b>3.5</b>	<b>3.6</b>	<b>3.8</b>	<b>3.7</b>	<b>3.6</b>	<b>3.6</b>	<b>3.9</b>	<b>3.8</b>	<b>3.8</b>

SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09
4.2	4.2	4.0	3.9	3.7	3.9	3.7	3.9	4.3	3.9	3.8	4.0	3.7	3.7	3.8
4.2	4.1	3.8	3.8	3.7	3.8	3.7	3.7	4.1	3.6	3.8	3.8	3.8	3.8	3.9
4.5	4.2	4.2	4.4	4.3	4.2	4.2	4.4	4.4	4.1	4.0	4.2	4.1	4.1	4.4
<b>4.3</b>	<b>4.2</b>	<b>4.0</b>	<b>4.0</b>	<b>3.9</b>	<b>4.0</b>	<b>3.9</b>	<b>4.0</b>	<b>4.3</b>	<b>3.9</b>	<b>3.9</b>	<b>4.0</b>	<b>3.8</b>	<b>3.9</b>	<b>4.0</b>

SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09
3.5	3.9	3.9	3.7	3.8	3.7	3.7	3.4	3.7	3.6	3.3	3.9	3.7	3.8	4.2
3.9	4.1	4.0	4.0	3.9	4.1	3.6	4.0	3.9	3.9	3.9	3.9	4.2	4.1	3.7
-	3.5	-	-	4.0	-	3.5	-	-	3.6	-	3.5	-	-	3.9
4.0	3.6	4.1	3.5	3.8	4.2	4.0	3.6	3.4	3.5	3.7	3.9	3.6	3.4	3.5
-	3.0	-	-	3.4	-	3.3	-	-	3.5	-	4.1	-	-	3.1
2.7	3.0	4.0	3.3	3.4	3.3	3.9	3.3	3.4	3.2	3.4	4.2	3.5	3.3	3.4
3.8	4.1	3.9	3.8	3.8	3.9	3.8	3.9	3.8	3.5	3.9	3.6	4.1	4.1	3.9
0.0	3.3	0.0	0.0	3.6	0.0	3.5	0.0	0.0	3.6	0.0	3.7	0.0	0.0	3.4
3.0	3.3	3.6	3.1	3.4	3.3	3.6	3.0	2.8	3.2	3.2	3.3	3.3	3.3	3.0
-	4.1	-	-	4.0	-	3.8	-	-	4.0	-	3.5	-	-	3.7
-	3.7	-	-	3.2	-	3.7	-	-	3.3	-	3.9	-	-	3.4

3.8	3.7	4.0	3.7	3.7	3.9	3.6	4.0	3.7	3.8	3.7	3.9	4.0	3.9	3.7
3.6	4.5	0.0	4.0	4.9	4.2	4.7	0.0	3.9	4.3	4.2	4.4	0.0	4.1	4.9
-	4.0	-	-	4.5	-	4.2	-	-	4.4	-	4.2	-	-	4.3
-	3.4	-	-	3.8	-	3.5	-	-	3.7	-	3.5	-	-	3.7
-	3.7	-	-	4.0	-	4.0	-	-	3.8	-	4.0	-	-	3.8

SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09
0.0	-	3.5	3.5	3.4	0.0	-	3.4	3.6	3.3	0.0	-	3.3	3.7	3.2
3.5	-	3.4	3.6	3.6	3.8	-	3.4	3.6	3.5	3.2	-	3.3	3.5	3.3
-	-	-	-	3.6	-	-	-	-	3.6	-	-	-	-	3.2
-	3.4	-	-	-	-	3.0	-	-	-	-	2.9	-	-	-
3.9	3.6	-	-	-	3.7	3.2	-	-	-	3.4	3.3	-	-	-

SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09
-	-	3.7	-	3.7	-	-	3.5	-	3.4	-	-	3.3	-	3.3
4.4	4.5	4.2	4.2	4.2	4.4	4.4	3.8	3.8	3.9	4.1	4.2	2.8	3.3	3.3
3.2	3.4	2.5	2.9	2.9	2.6	2.7	3.1	3.0	3.4	3.0	2.7	3.0	2.5	2.5
3.4	3.3	2.9	2.9	2.8	3.0	2.7	2.8	2.9	3.1	3.1	2.8	2.6	2.8	2.9
-	-	-	-	3.7	-	-	-	-	4.0	-	-	-	-	3.7
3.3	3.4	3.1	3.1	3.2	3.2	3.2	3.2	2.9	3.0	3.4	3.0	3.4	3.3	3.3
3.0	2.9	2.7	3.0	2.8	3.2	2.9	3.2	2.9	3.1	3.0	2.9	2.5	2.7	2.9
4.0	3.9	3.8	3.8	3.7	3.9	3.5	3.8	4.1	4.1	3.8	3.8	3.7	3.7	3.5
3.0	3.0	3.1	2.8	2.8	3.2	3.0	2.8	2.6	2.8	2.8	2.7	2.6	2.6	2.5
4.2	3.9	3.7	3.8	3.8	3.8	3.5	3.4	3.5	3.5	3.2	2.9	3.6	3.4	3.7
4.2	4.1	4.0	3.9	4.1	3.9	3.8	4.2	4.3	4.0	3.8	4.3	3.8	3.8	3.9
<b>3.6</b>	<b>3.6</b>	<b>3.3</b>	<b>3.4</b>	<b>3.4</b>	<b>3.5</b>	<b>3.3</b>	<b>3.4</b>	<b>3.3</b>	<b>3.4</b>	<b>3.3</b>	<b>3.2</b>	<b>3.1</b>	<b>3.1</b>	<b>3.2</b>

-	2.1	-	-	3.5	-	1.8	-	-	3.4	-	1.7	-	-	2.8
2.7	3.0	-	-	-	3.1	3.4	-	-	-	2.8	3.1	-	-	-

SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09
3.0	2.7	2.8	3.1	3.1	3.3	3.0	3.3	3.4	3.3	3.2	3.1	2.9	3.0	2.9
3.0	2.6	2.6	2.8	3.1	2.7	2.9	3.2	3.1	3.1	2.6	2.7	3.0	2.8	3.0
2.9	2.8	2.8	3.4	3.3	3.4	3.3	3.2	3.4	3.5	2.9	3.4	3.0	3.4	3.5
<b>3.0</b>	<b>3.0</b>	<b>2.8</b>	<b>3.3</b>	<b>3.3</b>	<b>3.2</b>	<b>3.2</b>	<b>3.4</b>	<b>3.3</b>	<b>3.4</b>	<b>2.8</b>	<b>3.1</b>	<b>2.9</b>	<b>3.1</b>	<b>3.3</b>

Physics		Mechanical & Aerospace Engineering					Planning, Architecture and Civil Engineering					Psychology		
SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09
3.9	3.6	3.5	3.8	3.9	3.1	3.6	3.5	3.5	3.7	3.1	3.4	4.0	4.0	4.1
3.8	3.6	3.8	3.9	3.8	3.2	3.7	3.6	3.6	3.9	3.5	3.6	3.8	3.8	4.0
4.2	4.0	4.0	4.2	4.3	3.9	4.2	3.8	4.0	4.2	3.7	3.7	4.2	4.0	4.1
3.2	3.4	3.2	3.3	3.5	2.6	3.2	3.3	3.4	3.6	3.1	3.3	3.6	3.6	3.8
3.3	3.3	3.2	3.4	3.4	3.0	3.3	3.3	3.3	3.5	3.0	3.2	3.4	3.2	3.5
<b>3.7</b>	<b>3.6</b>	<b>3.5</b>	<b>3.7</b>	<b>3.8</b>	<b>3.2</b>	<b>3.6</b>	<b>3.5</b>	<b>3.6</b>	<b>3.8</b>	<b>3.3</b>	<b>3.4</b>	<b>3.8</b>	<b>3.7</b>	<b>3.9</b>

-	3.7	-	-	4.1	-	3.8	-	-	3.9	-	3.7	-	-	4.1
-	3.7	-	-	3.8	-	3.4	-	-	3.4	-	3.4	-	-	3.6
-	<b>3.6</b>	-	-	<b>3.8</b>	-	<b>3.6</b>	-	-	<b>3.7</b>	-	<b>3.5</b>	-	-	<b>3.9</b>

-	-	-	-	2.5	-	-	-	-	2.8	-	-	-	-	3.3
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SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09
4.4	4.6	3.4	3.9	4.0	3.1	2.8	3.4	3.4	3.9	3.1	3.2	4.1	3.8	4.3
4.0	3.9	3.1	3.9	3.9	3.1	3.3	3.5	3.6	3.9	3.5	3.5	3.9	4.0	4.1
3.7	3.8	3.8	4.0	3.8	3.9	3.6	3.5	3.7	3.7	3.5	3.6	3.5	3.8	4.0
3.2	3.4	3.2	3.3	3.6	2.8	3.3	3.4	3.4	3.6	3.2	3.4	3.5	3.4	3.5
<b>3.8</b>	<b>3.9</b>	<b>3.4</b>	<b>3.8</b>	<b>3.8</b>	<b>3.2</b>	<b>3.3</b>	<b>3.5</b>	<b>3.5</b>	<b>3.8</b>	<b>3.3</b>	<b>3.4</b>	<b>3.7</b>	<b>3.7</b>	<b>4.0</b>

SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09
3.7	3.9	4.1	3.7	4.0	4.1	3.9	4.2	4.0	4.2	4.0	4.1	3.8	4.1	3.8
3.8	3.8	4.1	3.8	4.0	4.0	3.8	4.2	4.0	4.1	4.1	4.1	3.8	4.0	3.8
4.0	3.9	4.4	4.4	4.3	4.2	4.1	4.3	4.3	4.4	4.4	4.1	4.0	4.1	4.0
<b>3.8</b>	<b>3.8</b>	<b>4.2</b>	<b>4.0</b>	<b>4.1</b>	<b>4.1</b>	<b>3.9</b>	<b>4.2</b>	<b>4.1</b>	<b>4.2</b>	<b>4.1</b>	<b>4.1</b>	<b>3.9</b>	<b>4.1</b>	<b>3.9</b>

SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09
3.5	3.4	3.5	3.6	3.6	4.0	3.8	3.7	3.8	4.0	3.8	3.9	3.6	3.3	3.7
3.9	3.7	3.8	3.7	3.7	4.1	3.5	4.1	3.8	3.8	4.0	3.5	3.9	4.0	3.9
-	3.5	-	-	3.9	-	3.4	-	-	3.8	-	3.8	-	-	3.7
4.0	3.5	3.4	3.2	3.6	4.0	3.8	3.8	3.4	3.7	3.9	3.7	3.8	3.8	3.6
-	2.9	-	-	3.6	-	3.7	-	-	3.7	-	3.4	-	-	3.2
4.4	3.3	3.3	3.3	3.8	3.5	3.8	3.4	3.5	3.8	3.0	3.6	3.7	3.6	3.0
3.7	3.8	3.6	3.7	4.0	4.0	3.8	3.9	3.6	4.0	3.8	3.4	3.8	3.7	4.0
0.0	3.6	0.0	0.0	3.4	0.0	3.5	0.0	0.0	3.6	0.0	3.5	0.0	0.0	3.5
3.0	3.3	3.0	3.0	3.7	3.0	3.4	3.9	3.2	3.3	3.4	3.6	3.3	3.1	2.8
-	3.6	-	-	4.1	-	3.4	-	-	4.2	-	3.8	-	-	4.1
-	3.4	-	-	3.7	-	3.4	-	-	3.7	-	3.1	-	-	3.1

3.8	3.7	3.7	3.4	4.0	3.4	3.7	4.0	3.3	4.0	3.3	3.6	3.9	3.8	3.6
4.1	4.7	0.0	3.7	5.0	4.0	4.6	0.0	4.1	4.6	4.1	4.5	0.0	4.0	4.3
-	4.1	-	-	4.4	-	3.9	-	-	4.4	-	4.2	-	-	4.2
-	3.6	-	-	3.8	-	3.3	-	-	3.8	-	3.6	-	-	3.5
-	3.7	-	-	4.2	-	3.9	-	-	4.0	-	4.1	-	-	3.8

SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09
0.0	-	3.2	3.5	3.4	0.0	-	3.4	3.3	3.3	0.0	-	3.2	3.4	3.5
3.5	-	3.2	3.5	3.7	3.3	-	3.5	3.4	3.3	3.4	-	3.2	3.6	3.7
-	-	-	-	3.5	-	-	-	-	3.4	-	-	-	-	3.5
-	3.2	-	-	-	-	3.0	-	-	-	-	3.0	-	-	-
3.6	3.2	-	-	-	3.1	3.2	-	-	-	3.5	3.1	-	-	-

SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09
-	-	3.1	-	3.6	-	-	3.7	-	3.6	-	-	3.2	-	3.7
3.5	3.4	4.4	4.4	4.3	4.2	4.5	4.5	4.2	4.6	4.5	4.4	3.2	3.8	3.3
2.7	2.0	3.0	3.3	3.6	2.9	3.1	2.8	2.8	3.1	2.6	2.9	3.4	2.9	3.4
2.8	2.9	2.5	2.8	2.6	1.9	2.7	2.9	2.9	3.0	2.9	3.1	2.7	2.5	2.7
-	-	-	-	3.9	-	-	-	-	3.5	-	-	-	-	4.3
3.3	3.0	3.0	3.1	2.9	2.6	2.9	3.0	3.2	3.3	3.1	2.9	2.8	2.9	3.0
3.0	3.0	2.9	2.9	2.9	2.6	2.8	3.1	2.8	2.8	2.8	2.5	2.8	2.8	3.1
3.6	3.9	3.8	3.6	4.2	3.1	3.6	3.8	3.9	4.0	3.6	3.8	3.9	3.7	4.0
2.6	2.5	2.8	3.0	3.2	3.4	2.9	3.6	3.6	3.7	3.5	3.6	3.2	3.4	3.2
3.7	3.4	3.6	3.7	4.0	3.2	3.5	4.1	4.0	4.1	3.8	4.0	3.6	3.6	3.6
3.8	3.8	4.2	3.9	4.2	3.9	4.0	4.2	3.9	4.3	4.0	3.9	3.8	3.9	3.9
<b>3.2</b>	<b>3.1</b>	<b>3.4</b>	<b>3.4</b>	<b>3.5</b>	<b>3.1</b>	<b>3.3</b>	<b>3.6</b>	<b>3.5</b>	<b>3.6</b>	<b>3.4</b>	<b>3.5</b>	<b>3.2</b>	<b>3.3</b>	<b>3.3</b>

-	1.8	-	-	2.7	-	1.7	-	-	2.8	-	1.7	-	-	4.0
2.6	2.2	-	-	-	2.6	2.9	-	-	-	2.4	2.6	-	-	-

SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09	SYE 08	SYE 09	FYE 07	FYE 08	FYE 09
3.0	3.1	2.3	2.9	2.7	2.3	3.0	3.1	2.8	2.6	2.7	2.5	2.5	2.8	2.5
3.2	3.0	2.6	2.9	3.1	2.6	2.6	3.0	2.8	2.8	2.5	2.4	2.4	2.5	2.7
3.5	3.1	3.2	3.1	3.3	2.9	3.2	3.2	3.3	2.9	2.9	3.2	2.5	3.1	3.1
<b>3.3</b>	<b>3.2</b>	<b>2.8</b>	<b>3.0</b>	<b>3.1</b>	<b>2.7</b>	<b>2.9</b>	<b>3.5</b>	<b>3.0</b>	<b>3.0</b>	<b>2.6</b>	<b>2.8</b>	<b>2.6</b>	<b>3.0</b>	<b>2.9</b>


sy	
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<b>SYE 08</b>	<b>SYE 09</b>
3.8	3.7
3.3	3.8
4.1	3.9
3.6	3.5
3.1	3.1
<b>3.6</b>	<b>3.6</b>

-	4.0
-	3.6
<b>-</b>	<b>3.7</b>

-	-
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<b>SYE 08</b>	<b>SYE 09</b>
3.5	3.1
3.2	3.2
3.0	3.2
2.9	3.3
<b>3.2</b>	<b>3.2</b>

<b>SYE 08</b>	<b>SYE 09</b>
4.1	3.7
4.0	3.6
4.1	3.7
<b>4.1</b>	<b>3.7</b>

<b>SYE 08</b>	<b>SYE 09</b>
3.5	3.9
4.0	4.0
-	3.7
3.9	4.1
-	3.4
3.5	3.6
4.1	3.7
0.0	3.5
3.4	3.4
-	3.8
-	3.5

4.0	3.8
4.1	4.6
-	4.1
-	3.4
-	3.9

<b>SYE 08</b>	<b>SYE 09</b>
0.0	-
3.0	-
-	-
-	3.1
3.1	3.2

<b>SYE 08</b>	<b>SYE 09</b>
-	-
4.1	4.2
3.6	3.6
2.8	2.8
-	-
2.9	2.8
2.6	2.7
3.7	3.9
2.7	3.2
3.1	3.1
3.9	3.6
<b>3.3</b>	<b>3.3</b>

-	1.9
3.0	3.3

<b>SYE 08</b>	<b>SYE 09</b>
2.6	2.5
2.2	2.4
2.5	3.0
<b>2.4</b>	<b>2.6</b>