

## SECOND YEAR EXPERIENCE SURVEY

### SCHOOL OF PHARMACY

The survey uses three types of question:

Questions which require students to express the extent of their agreement or disagreement with the question statement. The results for these questions are shown as a mean score on a range of 1 to 5.

Questions which require a "Yes" or "No" answer. The results for these questions are shown as the % of students saying "Yes".

Questions which require students to select one choice from a range of options. The results for these questions are shown as the percentage of students selecting each option.

|                  |   | 2008   | 2009  |
|------------------|---|--------|-------|
| <b>MY COURSE</b> |   |        |       |
| Q1               | Are you currently enrolled in the same course as when you entered in your first year?<br>% "Yes"  | 100.0% | 95.2% |
|                  | <i>For students answering "No" to Q1:</i>   |        |       |
| Q1-x             | When I was thinking about changing degree course, I received sufficient guidance about the academic choices open to me.                       | *      | 2.3   |
| Q2               | The content of my degree matches my expectations.   | 3.8    | 3.9   |
| Q3               | The content of my degree enables me to acquire knowledge and understanding of the subject.  | 4.2    | 4.1   |
| Q4               | The learning and teaching methods used in my degree are appropriate.  | 4.0    | 4.1   |
| Q5               | The workload for my degree is appropriate.  | 3.8    | 4.0   |
| Q6               | Are you enjoying your course?<br>% "Yes"  | 90.2%  | 88.9% |
| <b>TEACHING</b>  |   |        |       |
| Q7               | The teaching staff are good at explaining things.   | 4.0    | 4.0   |
| Q8               | The teaching on my programme has shown me what I need to do to be successful in my studies.   | 4.0    | 3.8   |
| Q9               | I have been able to contact staff when I needed to.   | 4.3    | 4.1   |
| Q10              | At least two lecturers know me by name.<br>% "Yes"  | 45.1%  | 25.4% |
| Q11              | The teaching on my programme is stimulating.  | 3.6    | 3.7   |
| Q12              | The teaching on my programme has suited the way I learn.  | 3.6    | 3.7   |
| Q13              | The degree course makes good use of technology.   | *      | 4.1   |
| Q14              | The teaching rooms that are used are a good learning environment.   | *      | 4.0   |
| Q15              | Have you taken part in any placements or fieldtrips so far on your degree course?<br>% "Yes"  |        | 3.2%  |
|                  | <i>For students answering "Yes" to Q15:</i>   |        |       |
| Q15_x            | In terms of gaining experience and skills, I have been satisfied with any placements and/or field trips which have been part of my programme. | 3.2    | 4.0   |
| Q16              | I plan on studying abroad or doing a work placement next year.<br>% "Yes"   | *      | 4.8%  |

|                                |   | 2008  | 2009 |
|--------------------------------|---|-------|------|
| <b>ASSESSMENT AND FEEDBACK</b> |   |       |      |
| Q17                            | Feedback on my work has been prompt (within three weeks of submission of the work).               | 4.0   | 4.1  |
| Q18                            | Feedback on my work has helped me in my learning.   | 3.6   | 3.7  |
| Q19                            | The criteria used in assessing work were made clear at the beginning of my programme.             | 3.9   | 3.4  |
| Q20                            | I am satisfied with my academic performance on my modules.  | 3.4   | 3.5  |
| <b>SERVICES</b>                |   |       |      |
|                                | Where I have used them, I have been satisfied with the following:                                 |       |      |
| Q21                            | Accommodation Office  | 3.8   | 3.9  |
| Q22                            | Admissions Office   | 4.1   | 4.0  |
| Q23                            | Campus Eating Places  | *     | 3.4  |
| Q24                            | Careers Services, Work Placement Centre, Jobshop  | 3.4   | 3.8  |
| Q25                            | Counselling Service   | *     | 3.3  |
| Q26                            | Disability Services   | 3.0   | 3.1  |
| Q27                            | Health Services   | 3.7   | *    |
| Q28                            | Finance Office  | 3.9   | 3.7  |
| Q29                            | Learning Development Service  | *     | 3.4  |
| Q30                            | Queen's International   | 3.1   | 3.5  |
| Q31                            | Queen's Sport (PEC)   | *     | 3.5  |
| Q32                            | Student Jobshop   | *     | 3.6  |
| Q33                            | Student Records and Examinations  | 3.7   | 3.7  |
| Q34                            | Student Support   | 3.6   | *    |
| Q35                            | Student Guidance Centre   | 3.9   | 3.8  |
| Q36                            | Students' Union   | *     | 4.3  |
| Q37                            | University Clubs and Societies  | *     | 4.0  |
| Q38                            | The Students' Union has enhanced my experience at Queen's.  | *     | 3.8  |
| <b>ADVICE</b>                  |   |       |      |
|                                | I have received sufficient guidance about the academic choices open to me:                        |       |      |
| Q39                            | Post-admission (from Schools, Academic Staff)   | 3.8   | *    |
| Q40                            | When I was thinking about what modules I would take in second year                                | *     | 3.3  |
| Q41                            | Now that I am in my second year   | 3.8   | 3.3  |
| Q42                            | Queen's information on tuition fees and bursaries was helpful.                                    | *     | 2.9  |
| Q43                            | The most useful source of information on tuition fees and financial support was:                  |       |      |
|                                | Secondary School  | *     | *    |
|                                | E&LB/LEA  | *     | *    |
|                                | UCAS  | *     | *    |
|                                | Queen's literature (leaflets, correspondence)   | 9.8%  | *    |
|                                | Queen's website   | 90.2% | *    |
|                                | Other   | *     | *    |
| <b>LEARNING RESOURCES</b>      |   |       |      |
| Q44                            | The library resources (eg, books, journals) are good enough for my needs.                         | 4.2   | 4.0  |
| Q45                            | The library services (eg, borrower services, information, training) are good enough for my needs. | 4.1   | 4.0  |
| Q46                            | I have been able to access computers when I needed to.  | 4.2   | 3.9  |

|                             |   | 2008  | 2009  |
|-----------------------------|---|-------|-------|
| <b>STUDY LIFE BALANCE</b>   |   |       |       |
| Q47                         | How many hours of time-tabled classes (eg, lectures, tutorials, seminars, practicals) have you had scheduled in an average week during term-time? |       |       |
|                             | 0-6   | 2.0%  | 0.0%  |
|                             | 7-12  | 3.9%  | 15.9% |
|                             | 13-18   | 66.7% | 63.5% |
|                             | 19-24   | 27.5% | 17.5% |
|                             | 25+   | 0.0%  | 3.2%  |
| Q48                         | How many days per week during term-time do you typically come to Queen's to study?  |       |       |
|                             | 1   | 19.4% | 15.3% |
|                             | 2   | 38.9% | 1.7%  |
|                             | 3   | 8.3%  | 13.6% |
|                             | 4   | 19.4% | 44.1% |
|                             | 5+  | 13.9% | 25.4% |
| Q49                         | Where are you living while you are attending Queen's?   |       |       |
|                             | At Home   | 29.4% | 15.9% |
|                             | Other private accommodation   | 68.6% | 81.0% |
|                             | University run accommodation  | 2.0%  | 3.2%  |
| Q50                         | Have you been required to take on employment (part-time, full-time) to finance yourself through university?                                       |       |       |
|                             | % "Yes"   | 78.4% | 77.8% |
|                             | <i>For students answering "Yes" to Q50:</i>   |       |       |
| Q50_x                       | Please select the number of hours you work in your job per week:  |       |       |
|                             | 1-5   | 7.5%  | 4.1%  |
|                             | 6-10  | 35.0% | 40.8% |
|                             | 10-15   | 37.5% | 38.8% |
|                             | 16-20   | 15.0% | 12.2% |
|                             | 21-25   | 5.0%  | 4.1%  |
|                             | 26+   | 0.0%  | 0.0%  |
| Q51                         | I find it difficult to balance academic and other commitments such as:  |       |       |
|                             | Social Life   | 2.9   | 3.2   |
|                             | Work (part-time, full-time)   | 3.0   | 3.1   |
|                             | Caring for others (parent, partner, children)   | 3.2   | 3.4   |
| <b>PERSONAL DEVELOPMENT</b> |   |       |       |
| Q52                         | My programme requires me to work with other students.   | 4.2   | 4.2   |
| Q53                         | I have received sufficient advice about Personal Development Planning (PDP).  | 3.3   | 3.3   |
| Q54                         | I am not as motivated towards my studies as I should be.  | 3.0   | 3.0   |
| Q55                         | I haven't done the background reading expected of me.   | 2.7   | 3.0   |
| Q56                         | Academic work at this level is harder than I expected it to be.   | 2.9   | 3.0   |
| Q57                         | I feel I have made the right choice of programme.   | 3.9   | 4.1   |
| Q58                         | I know what I want to do when I graduate.   | 4.0   | 3.8   |
| Q59                         | I am confident that my programme will lead to a job at a level that matches my qualification.   | 4.4   | 4.2   |
| Q60                         | I enjoy the social side of being at Queen's.  | 4.4   | 4.2   |
| Q61                         | I know about Degree Plus.   | *     | 1.8   |
| Q62                         | I have been encouraged to meet with a Careers Adviser to discuss my future plans  | 2.8   | 3.1   |

|                             |   | <b>2008</b> | <b>2009</b> |
|-----------------------------|---|-------------|-------------|
| <b>OVERALL SATISFACTION</b> |   |             |             |
| Have you ever considered:   |   |             |             |
| Q63                         | Withdrawing from your programme completely.<br>% "Yes"  | 25.5%       | 19.0%       |
| Q64                         | Switching to another programme at Queen's.<br>% "Yes"   | 23.5%       | 17.5%       |
| Q65                         | Switching to another university.<br>% "Yes"   | 23.5%       | 12.7%       |
| Q66                         | Based on my own experiences at Queen's, I would recommend the University to other students thinking of applying here? | *           | 4.2         |