



Year	2005	2006	2007	2008	2009
<b>Learning resources</b>					
The library resources and services are good enough for my needs.	4.4	4.4	4.4	4.5	4.4
I have been able to access general IT resources when I needed to.	4.4	4.5	4.5	4.4	4.2
I have been able to access specialised equipment, facilities or rooms when I needed to.	4.0	4.0	4.1	3.9	3.7
	<b>4.3</b>	<b>4.3</b>	<b>4.3</b>	<b>4.3</b>	<b>4.1</b>
<b>Personal development</b>					
The course has helped me to present myself with confidence.	3.7	4.0	4.3	4.2	3.9
My communication skills have improved.	4.1	4.3	4.5	4.5	4.1
As a result of the course, I feel confident in tackling unfamiliar problems.	3.7	3.9	4.1	4.0	3.9
	<b>3.8</b>	<b>4.1</b>	<b>4.3</b>	<b>4.2</b>	<b>4.0</b>
<b>Overall satisfaction</b>					
Overall, I am satisfied with the quality of the course.	3.9	4.1	4.3	4.3	3.8
	<b>3.9</b>	<b>4.1</b>	<b>4.3</b>	<b>4.3</b>	<b>3.8</b>