

Year	2005*	2006*	2007*	2008*	2008 and 2009**
Learning resources					
The library resources and services are good enough for my needs.	*	*	*	*	4.3
I have been able to access general IT resources when I needed to.	*	*	*	*	4.6
I have been able to access specialised equipment, facilities or rooms when I needed to.	*	*	*	*	3.6
	*	*	*	*	4.2
Personal development					
The course has helped me to present myself with confidence.	*	*	*	*	4.1
My communication skills have improved.	*	*	*	*	4.3
As a result of the course, I feel confident in tackling unfamiliar problems.	*	*	*	*	4.1
	*	*	*	*	4.1
Overall satisfaction					
Overall, I am satisfied with the quality of the course.	*	*	*	*	4.4
	*	*	*	*	4.4

* Publication threshold of 23 respondents and 50% response rate not met.

** Data from 2008 and 2009 have been aggregated to meet publication threshold.