

National Student Survey, 2005-09
Results for Queen's University Belfast
Full-time, first degree students
Subject: Chemistry
(all scores out of a maximum of 5.0)

Year	2005	2006*	2007*	2008	2008 and 2009**
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Population	36	*	*	39	78
Respondents	27	*	*	24	46
Response Rate	75%	*	*	62%	59%

The teaching on my course

Staff are good at explaining things.	4.2	*	*	4.1	4.2
Staff have made the subject interesting.	3.9	*	*	3.8	4.0
Staff are enthusiastic about what they are teaching.	4.0	*	*	4.3	4.4
The course is intellectually stimulating.	4.3	*	*	4.4	4.4
	4.1	*	*	4.2	4.3

Assessment and feedback

The criteria used in marking have been clear in advance.	4.2	*	*	3.5	3.5
Assessment arrangements and marking have been fair.	4.2	*	*	3.6	3.8
Feedback on my work has been prompt.	3.9	*	*	3.5	3.5
I have received detailed comments on my work.	3.5	*	*	3.2	3.2
Feedback on my work has helped me clarify things I did not understand.	3.9	*	*	3.5	3.6
	3.9	*	*	3.4	3.5

Academic support

I have received sufficient advice and support with my studies.	3.7	*	*	3.9	3.8
I have been able to contact staff when I needed to.	4.0	*	*	4.3	4.3
Good advice was available when I needed to make study choices.	3.6	*	*	3.9	3.9
	3.8	*	*	4.0	4.0

Organisation and management

The timetable works efficiently as far as my activities are concerned.	4.1	*	*	3.9	3.9
Any changes in the course or teaching have been communicated effectively.	3.8	*	*	3.9	4.0
The course is well organised and is running smoothly.	4.1	*	*	3.7	4.0
	4.0	*	*	3.8	4.0

Year	2005	2006*	2007*	2008	2008 and 2009**
Learning resources					
The library resources and services are good enough for my needs.	4.5	*	*	4.2	4.5
I have been able to access general IT resources when I needed to.	4.4	*	*	4.5	4.6
I have been able to access specialised equipment, facilities or rooms when I needed to.	4.1	*	*	4.2	4.3
	4.3	*	*	4.3	4.5
Personal development					
The course has helped me to present myself with confidence.	3.9	*	*	4.0	4.1
My communication skills have improved.	4.0	*	*	4.0	4.2
As a result of the course, I feel confident in tackling unfamiliar problems.	4.0	*	*	4.1	4.2
	3.9	*	*	4.0	4.2
Overall satisfaction					
Overall, I am satisfied with the quality of the course.	4.3	*	*	4.2	4.3
	4.3	*	*	4.2	4.3

* Publication threshold of 23 respondents and 50% response rate not met.

** Data from 2008 and 2009 have been aggregated where data for 2009 do not meet publication threshold.