

National Student Survey, 2005-09
Results for Queen's University Belfast
Full-time, first degree students
Subject:
(all scores out of a maximum of 5.0)

English studies

Year	2005	2006	2007	2008	2009
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Population	191	212	240	261	199
Respondents	128	131	140	161	112
Response Rate	67%	62%	58%	62%	56%

The teaching on my course

Staff are good at explaining things.	4.2	4.1	4.1	4.2	4.1
Staff have made the subject interesting.	4.0	4.0	3.9	4.2	4.1
Staff are enthusiastic about what they are teaching.	4.3	4.1	4.3	4.4	4.3
The course is intellectually stimulating.	4.2	4.1	4.1	4.4	4.2
	4.2	4.1	4.1	4.3	4.2

Assessment and feedback

The criteria used in marking have been clear in advance.	3.7	3.4	3.4	3.5	3.3
Assessment arrangements and marking have been fair.	3.9	3.8	3.7	3.9	3.8
Feedback on my work has been prompt.	3.7	3.6	3.6	3.6	3.3
I have received detailed comments on my work.	3.8	3.5	3.5	3.5	3.2
Feedback on my work has helped me clarify things I did not understand.	3.7	3.5	3.5	3.5	3.3
	3.8	3.5	3.5	3.6	3.4

Academic support

I have received sufficient advice and support with my studies.	3.8	3.7	3.7	3.8	3.5
I have been able to contact staff when I needed to.	4.2	4.1	4.2	4.3	4.1
Good advice was available when I needed to make study choices.	3.5	3.6	3.8	3.8	3.4
	3.9	3.8	3.9	4.0	3.6

Organisation and management

The timetable works efficiently as far as my activities are concerned.	4.2	4.2	4.2	4.2	4.1
Any changes in the course or teaching have been communicated effectively.	4.2	4.0	4.2	4.0	3.8
The course is well organised and is running smoothly.	4.2	4.0	4.0	4.2	4.1
	4.2	4.0	4.1	4.1	4.0

Year	2005	2006	2007	2008	2009
Learning resources					
The library resources and services are good enough for my needs.	3.8	3.7	4.0	4.0	3.9
I have been able to access general IT resources when I needed to.	4.2	4.0	4.3	4.3	4.1
I have been able to access specialised equipment, facilities or rooms when I needed to.	3.8	3.7	3.9	4.0	3.9
	3.9	3.8	4.1	4.1	3.9
Personal development					
The course has helped me to present myself with confidence.	3.9	3.9	4.0	3.9	3.8
My communication skills have improved.	4.1	4.1	4.2	4.2	4.0
As a result of the course, I feel confident in tackling unfamiliar problems.	4.0	3.8	3.9	4.0	3.9
	4.0	4.0	4.0	4.0	3.9
Overall satisfaction					
Overall, I am satisfied with the quality of the course.	4.2	4.1	4.0	4.3	3.9
	4.2	4.1	4.0	4.3	3.9