

National Student Survey, 2005-09
Results for Queen's University Belfast
Full-time, first degree students
Subject:
(all scores out of a maximum of 5.0)

Food and Beverage studies

Year	2005*	2006*	2007*	2008	2008 and 2009**
Population	*	*	*	33	67
Respondents	*	*	*	25	44
Response Rate	*	*	*	76%	66%

The teaching on my course

Staff are good at explaining things.	*	*	*	3.9	4.0
Staff have made the subject interesting.	*	*	*	3.7	3.8
Staff are enthusiastic about what they are teaching.	*	*	*	4.0	4.0
The course is intellectually stimulating.	*	*	*	3.8	4.0
	*	*	*	3.8	3.9

Assessment and feedback

The criteria used in marking have been clear in advance.	*	*	*	3.8	3.8
Assessment arrangements and marking have been fair.	*	*	*	3.8	4.0
Feedback on my work has been prompt.	*	*	*	3.0	2.9
I have received detailed comments on my work.	*	*	*	3.6	3.5
Feedback on my work has helped me clarify things I did not understand.	*	*	*	3.5	3.5
	*	*	*	3.5	3.5

Academic support

I have received sufficient advice and support with my studies.	*	*	*	3.9	3.9
I have been able to contact staff when I needed to.	*	*	*	4.1	4.0
Good advice was available when I needed to make study choices.	*	*	*	3.8	3.8
	*	*	*	3.9	3.9

Organisation and management

The timetable works efficiently as far as my activities are concerned.	*	*	*	3.6	3.7
Any changes in the course or teaching have been communicated effectively.	*	*	*	3.9	3.8
The course is well organised and is running smoothly.	*	*	*	3.3	3.6
	*	*	*	3.6	3.7

Year	2005*	2006*	2007*	2008	2008 and 2009**
Learning resources					
The library resources and services are good enough for my needs.	*	*	*	4.4	4.4
I have been able to access general IT resources when I needed to.	*	*	*	4.6	4.5
I have been able to access specialised equipment, facilities or rooms when I needed to.	*	*	*	4.3	4.3
	*	*	*	4.4	4.4
Personal development					
The course has helped me to present myself with confidence.	*	*	*	4.1	4.1
My communication skills have improved.	*	*	*	4.2	4.3
As a result of the course, I feel confident in tackling unfamiliar problems.	*	*	*	3.9	4.1
	*	*	*	4.1	4.2
Overall satisfaction					
Overall, I am satisfied with the quality of the course.	*	*	*	4.0	4.1
	*	*	*	4.0	4.1

* Publication threshold of 23 respondents and 50% response rate not met.

** Data from 2008 and 2009 have been aggregated where data for 2009 do not meet publication threshold.