

**National Student Survey, 2005-09**  
**Results for Queen's University Belfast**  
**Full-time, first degree students**  
**Subject:**  
**(all scores out of a maximum of 5.0)**

**French studies**

Year	2005	2006	2007	2008	2009
------	------	------	------	------	------

<b>Population</b>	62	80	61	85	62
<b>Respondents</b>	45	55	33	47	39
<b>Response Rate</b>	73%	69%	54%	55%	63%

**The teaching on my course**

Staff are good at explaining things.	4.2	4.1	4.0	4.0	4.1
Staff have made the subject interesting.	3.8	3.6	3.7	3.7	4.0
Staff are enthusiastic about what they are teaching.	4.3	4.2	4.0	4.2	4.4
The course is intellectually stimulating.	4.1	4.0	4.2	4.1	4.0
	<b>4.1</b>	<b>4.0</b>	<b>4.0</b>	<b>4.0</b>	<b>4.1</b>

**Assessment and feedback**

The criteria used in marking have been clear in advance.	4.1	3.8	3.6	3.7	3.9
Assessment arrangements and marking have been fair.	4.0	3.6	3.6	3.7	4.0
Feedback on my work has been prompt.	4.1	3.8	3.6	3.4	3.8
I have received detailed comments on my work.	3.8	3.3	3.1	3.3	3.7
Feedback on my work has helped me clarify things I did not understand.	3.7	3.3	3.1	3.3	3.6
	<b>3.9</b>	<b>3.6</b>	<b>3.4</b>	<b>3.5</b>	<b>3.8</b>

**Academic support**

I have received sufficient advice and support with my studies.	4.0	3.8	3.8	3.6	4.0
I have been able to contact staff when I needed to.	4.5	4.1	4.4	4.3	4.5
Good advice was available when I needed to make study choices.	3.8	3.6	3.5	3.7	4.0
	<b>4.1</b>	<b>3.8</b>	<b>3.9</b>	<b>3.9</b>	<b>4.2</b>

**Organisation and management**

The timetable works efficiently as far as my activities are concerned.	4.2	4.0	4.1	3.9	3.9
Any changes in the course or teaching have been communicated effectively.	4.5	4.0	4.2	4.1	4.0
The course is well organised and is running smoothly.	4.2	4.0	4.1	3.9	4.0
	<b>4.3</b>	<b>4.0</b>	<b>4.1</b>	<b>4.0</b>	<b>4.0</b>

<b>Year</b>	<b>2005</b>	<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>
<b>Learning resources</b>					
The library resources and services are good enough for my needs.	4.3	4.1	3.8	4.4	4.1
I have been able to access general IT resources when I needed to.	4.5	4.1	4.0	4.5	4.5
I have been able to access specialised equipment, facilities or rooms when I needed to.	4.1	4.0	3.7	4.1	4.2
	<b>4.3</b>	<b>4.1</b>	<b>3.9</b>	<b>4.3</b>	<b>4.3</b>
<b>Personal development</b>					
The course has helped me to present myself with confidence.	4.1	3.9	4.1	4.0	4.0
My communication skills have improved.	4.4	4.0	4.5	4.3	4.5
As a result of the course, I feel confident in tackling unfamiliar problems.	4.1	3.9	4.1	3.9	4.2
	<b>4.2</b>	<b>3.9</b>	<b>4.2</b>	<b>4.1</b>	<b>4.2</b>
<b>Overall satisfaction</b>					
Overall, I am satisfied with the quality of the course.	4.2	4.0	4.1	4.0	4.1
	<b>4.2</b>	<b>4.0</b>	<b>4.1</b>	<b>4.0</b>	<b>4.1</b>