## National Student Survey, 2005-09 Results for Queen's University Belfast Full-time, first degree students Subject:

(all scores out of a maximum of 5.0)

| Year  | 2005 | 2006 | 2007 | 2008 | 2009 |
|---|------|------|------|------|------|
| Population  | 307  | 266  | 257  | 259  | 231  |
| Respondents   | 199  | 173  | 151  | 150  | 131  |
| Response Rate   | 65%  | 65%  | 59%  | 58%  | 57%  |
|   |      |      |      |      |      |
| The teaching on my course   | 3.9  | 4.0  | 4.0  | 3.9  | 4.0  |
| Staff are good at explaining things.                                      | 3.9  | 4.0  | 4.0  | 3.9  | 4.0  |
| Staff have made the subject interesting.                                  | 3.6  | 3.7  | 3.7  | 3.6  | 3.5  |
| Staff are enthusiastic about what they are teaching.                      | 4.0  | 3.9  | 4.0  | 3.9  | 3.8  |
| The course is intellectually stimulating.                                 | 4.2  | 4.2  | 4.3  | 4.4  | 4.3  |
|   | 3.9  | 3.9  | 4.0  | 4.0  | 3.9  |
| Assessment and feedback   |      |      |      |      |      |
| The criteria used in marking have been clear in advance.                  | 2.9  | 2.9  | 3.0  | 3.1  | 3.1  |
| Assessment arrangements and marking have been fair.                       | 3.5  | 3.5  | 3.7  | 3.6  | 3.5  |
| Feedback on my work has been prompt.                                      | 2.9  | 3.1  | 2.8  | 2.8  | 2.8  |
| I have received detailed comments on my work.                             | 2.3  | 2.4  | 2.1  | 2.2  | 2.5  |
| Feedback on my work has helped me clarify things I did not understand.    | 2.9  | 2.8  | 2.7  | 2.8  | 2.9  |
|   | 2.9  | 3.0  | 2.9  | 2.9  | 3.0  |
| Academic support  |      |      |      |      |      |
| I have received sufficient advice and support with my studies.            | 3.3  | 3.3  | 3.4  | 3.3  | 3.5  |
| I have been able to contact staff when I needed to.                       | 4.0  | 4.0  | 3.9  | 4.1  | 4.2  |
| Good advice was available when I needed to make study choices.            | 3.3  | 3.4  | 3.4  | 3.3  | 3.6  |
|   | 3.5  | 3.6  | 3.6  | 3.6  | 3.8  |
| Organisation and management   |      |      |      |      |      |
| The timetable works efficiently as far as my activities are concerned.    | 4.2  | 4.2  | 4.1  | 4.2  | 4.0  |
| Any changes in the course or teaching have been communicated effectively. | 3.8  | 3.9  | 3.9  | 3.9  | 4.0  |
| The course is well organised and is running smoothly.                     | 3.9  | 4.0  | 3.9  | 4.0  | 4.0  |
|   | 4.0  | 4.0  | 4.0  | 4.0  | 4.0  |

Law

| Year  | 2005 | 2006 | 2007 | 2008 | 2009 |
|---|------|------|------|------|------|
| Learning resources  |      |      |      |      |      |
| The library resources and services are good enough for my needs.                        | 4.3  | 4.3  | 4.2  | 4.3  | 4.1  |
| I have been able to access general IT resources when I needed to.                       | 4.4  | 4.4  | 4.4  | 4.4  | 4.2  |
| I have been able to access specialised equipment, facilities or rooms when I needed to. | 4.1  | 4.0  | 4.0  | 4.0  | 3.9  |
|   | 4.3  | 4.2  | 4.2  | 4.3  | 4.1  |
| Personal development  |      |      |      |      |      |
| The course has helped me to present myself with confidence.                             | 3.7  | 3.7  | 3.7  | 3.7  | 3.8  |
| My communication skills have improved.  | 3.8  | 3.8  | 3.7  | 3.8  | 3.9  |
| As a result of the course, I feel confident in tackling unfamiliar problems.            | 3.8  | 3.7  | 3.8  | 3.8  | 3.8  |
|   | 3.8  | 3.7  | 3.7  | 3.8  | 3.8  |
| Overall satisfaction  |      |      |      |      |      |
| Overall, I am satisfied with the quality of the course.                                 | 4.0  | 3.9  | 3.9  | 3.8  | 3.8  |
|   | 4.0  | 3.9  | 3.9  | 3.8  | 3.8  |