

National Student Survey, 2005-09
Results for Queen's University Belfast
Full-time, first degree students
Subject:
(all scores out of a maximum of 5.0)

Management studies

Year	2005	2006*	2007	2008	2009
------	------	-------	------	------	------

Population	134	*	105	105	75
Respondents	92	*	57	47	38
Response Rate	69%	*	54%	45%	51%

The teaching on my course

Staff are good at explaining things.	3.9	*	4.0	4.0	3.8
Staff have made the subject interesting.	3.5	*	3.6	3.5	3.5
Staff are enthusiastic about what they are teaching.	3.7	*	4.0	4.0	3.8
The course is intellectually stimulating.	3.7	*	3.7	3.7	3.4
	3.7	*	3.8	3.8	3.6

Assessment and feedback

The criteria used in marking have been clear in advance.	3.9	*	4.0	4.1	4.1
Assessment arrangements and marking have been fair.	3.8	*	4.0	4.0	4.0
Feedback on my work has been prompt.	3.9	*	3.8	3.5	3.2
I have received detailed comments on my work.	3.5	*	3.7	3.4	3.5
Feedback on my work has helped me clarify things I did not understand.	3.1	*	3.1	3.3	2.8
	3.6	*	3.7	3.6	3.5

Academic support

I have received sufficient advice and support with my studies.	3.6	*	3.5	3.7	3.6
I have been able to contact staff when I needed to.	4.2	*	4.2	4.2	4.1
Good advice was available when I needed to make study choices.	3.7	*	3.7	3.5	3.4
	3.8	*	3.8	3.8	3.7

Organisation and management

The timetable works efficiently as far as my activities are concerned.	3.9	*	4.3	4.0	3.5
Any changes in the course or teaching have been communicated effectively.	3.7	*	4.1	4.2	3.8
The course is well organised and is running smoothly.	3.7	*	4.2	4.0	3.6
	3.7	*	4.2	4.1	3.6

Year	2005	2006*	2007	2008	2009
Learning resources					
The library resources and services are good enough for my needs.	4.0	*	4.2	4.2	4.1
I have been able to access general IT resources when I needed to.	4.3	*	4.5	4.3	4.0
I have been able to access specialised equipment, facilities or rooms when I needed to.	3.9	*	4.2	3.8	3.9
	4.1	*	4.3	4.1	4.0
Personal development					
The course has helped me to present myself with confidence.	3.8	*	3.7	3.9	3.6
My communication skills have improved.	4.1	*	4.1	4.1	3.9
As a result of the course, I feel confident in tackling unfamiliar problems.	3.9	*	4.0	4.0	3.5
	3.9	*	3.9	4.0	3.7
Overall satisfaction					
Overall, I am satisfied with the quality of the course.	4.0	*	4.1	4.0	3.8
	4.0	*	4.1	4.0	3.8

* Publication threshold of 23 respondents and 50% response rate not met.