

Year	2005	2006*	2007*	2008	2008 and 2009**
Learning resources					
The library resources and services are good enough for my needs.	3.7	*	*	4.2	4.0
I have been able to access general IT resources when I needed to.	3.8	*	*	4.6	4.3
I have been able to access specialised equipment, facilities or rooms when I needed to.	3.3	*	*	4.3	4.1
	3.6	*	*	4.4	4.1
Personal development					
The course has helped me to present myself with confidence.	3.4	*	*	3.7	3.7
My communication skills have improved.	3.6	*	*	3.9	4.0
As a result of the course, I feel confident in tackling unfamiliar problems.	3.8	*	*	3.7	3.9
	3.6	*	*	3.8	3.9
Overall satisfaction					
Overall, I am satisfied with the quality of the course.	3.9	*	*	4.0	3.9
	3.9	*	*	4.0	3.9

* Publication threshold of 23 respondents and 50% response rate not met.

** Data from 2008 and 2009 have been aggregated where data for 2009 do not meet publication threshold.