## National Student Survey, 2005-09 Results for Queen's University Belfast Full-time, first degree students Subject:

(all scores out of a maximum of 5.0)

Planning (Urban, Rural and Regional)

Year	2005	2006	2007*	2008	2009
Population	35	34	*	40	50
Respondents	24	24	*	28	30
Response Rate	69%	71%	*	70%	60%
The teaching on my course					
Staff are good at explaining things.	4.1	4.0	*	3.9	3.9
Staff have made the subject interesting.	3.6	3.8	*	3.4	3.8
Staff are enthusiastic about what they are teaching.	4.3	3.7	*	3.8	4.2
The course is intellectually stimulating.	4.0	3.7	*	3.6	3.5
	4.0	3.8	*	3.7	3.8
Assessment and feedback					
The criteria used in marking have been clear in advance.	3.9	3.8	*	3.9	4.0
Assessment arrangements and marking have been fair.	4.1	3.3	*	3.7	3.6
Feedback on my work has been prompt.	3.3	2.4	*	2.9	3.1
I have received detailed comments on my work.	3.0	2.4	*	3.2	3.4
Feedback on my work has helped me clarify things I did not understand.	3.3	2.8	*	3.0	3.3
	3.5	2.9	*	3.3	3.5
Academic support					
I have received sufficient advice and support with my studies.	3.6	3.5	*	3.6	3.7
I have been able to contact staff when I needed to.	4.1	4.1	*	4.1	4.3
Good advice was available when I needed to make study choices.	3.7	3.2	*	3.6	4.0
	3.8	3.6	*	3.8	4.0
Organisation and management					
The timetable works efficiently as far as my activities are concerned.	4.4	3.7	*	4.0	4.3
Any changes in the course or teaching have been communicated effectively.	4.1	3.5	*	4.2	4.2
The course is well organised and is running smoothly.	3.7	3.6	*	3.8	3.5
	4.1	3.6	*	4.0	4.0

Year	2005	2006	2007*	2008	2009
Learning resources					
The library resources and services are good enough for my needs.	4.0	3.8	*	4.4	4.4
I have been able to access general IT resources when I needed to.	4.3	4.1	*	4.4	4.3
I have been able to access specialised equipment, facilities or rooms when I needed to.	4.1	3.9	*	4.3	3.8
	4.1	3.9	*	4.3	4.2
Personal development					
The course has helped me to present myself with confidence.	4.0	3.7	*	3.8	4.1
My communication skills have improved.	4.0	3.7	*	4.1	4.2
As a result of the course, I feel confident in tackling unfamiliar problems.	3.9	3.7	*	3.8	4.0
	4.0	3.7	*	3.9	4.1
Overall satisfaction					
Overall, I am satisfied with the quality of the course.	4.0	3.8	*	3.8	3.7
	4.0	3.8	*	3.8	3.7

 $<sup>^{\</sup>star}$   $\,$  Publication threshold of 23 respondents and 50% response rate not met.