National Student Survey, 2005-09 **Results for Queen's University Belfast** Full-time, first degree students Subject:

Psychology

(all scores out of a maximum of 5.0)

Year	2005	2006	2007	2008	2009
Population	163	135	169	152	148
Respondents	115	89	113	92	102
Response Rate	71%	66%	67%	61%	69%
The teaching on my course Staff are good at explaining things.	4.0	4.1	4.0	4.1	4.1
Staff have made the subject interesting.	3.8	4.0	4.0	4.0	3.9
Staff are enthusiastic about what they are teaching.	4.1	4.2	4.1	4.1	4.1
The course is intellectually stimulating.	4.0	4.2	4.1	4.1	4.2
	4.0	4.1	4.1	4.1	4.1
Assessment and feedback					
The criteria used in marking have been clear in advance.	3.2	3.2	3.0	2.7	3.1
Assessment arrangements and marking have been fair.	3.5	3.6	3.5	3.3	3.4
Feedback on my work has been prompt.	2.9	3.4	2.8	2.9	3.0
I have received detailed comments on my work.	3.2	3.4	2.7	2.7	3.0
Feedback on my work has helped me clarify things I did not understand.	3.0	2.9	2.5	2.6	2.9
	3.2	3.3	2.9	2.9	3.1
Academic support					
I have received sufficient advice and support with my studies.	3.5	3.5	3.6	3.5	3.5
I have been able to contact staff when I needed to.	4.0	4.0	4.1	4.2	4.0
Good advice was available when I needed to make study choices.	3.6	3.6	3.6	3.6	3.4
	3.7	3.7	3.8	3.8	3.6
Organisation and management					
The timetable works efficiently as far as my activities are concerned.	4.1	4.3	4.4	4.3	4.3
Any changes in the course or teaching have been communicated effectively.	4.0	3.9	4.1	4.3	4.3
The course is well organised and is running smoothly.	3.9	3.9	4.1	4.1	4.2
	4.0	4.0	4.2	4.2	4.3

Year	2005	2006	2007	2008	2009
Learning resources					
The library resources and services are good enough for my needs.	4.0	4.4	4.1	4.3	4.1
I have been able to access general IT resources when I needed to.	4.3	4.5	4.5	4.4	4.3
I have been able to access specialised equipment, facilities or rooms when I needed to.	4.0	4.1	4.2	4.3	4.1
	4.1	4.3	4.3	4.3	4.2
Personal development					
The course has helped me to present myself with confidence.	3.6	3.7	3.9	3.9	3.8
My communication skills have improved.	3.8	3.9	4.1	4.1	4.0
As a result of the course, I feel confident in tackling unfamiliar problems.	3.6	3.8	4.0	3.9	3.7
·	3.7	3.8	4.0	4.0	3.8
Overall satisfaction	2.0	4.1	4.1	4.1	4.0
Overall, I am satisfied with the quality of the course.	3.8	4.1	4.1	4.1	4.0
	3.8	4.1	4.1	4.1	4.0