

National Student Survey, 2005-09
Results for Queen's University Belfast
Full-time, first degree students
Subject:
(all scores out of a maximum of 5.0)

Social Policy

Year 2005* 2006* 2007* 2008* 2008 and 2009**

Population	*	*	*	*	43
Respondents	*	*	*	*	30
Response Rate	*	*	*	*	70%

The teaching on my course

Staff are good at explaining things.	*	*	*	*	4.0
Staff have made the subject interesting.	*	*	*	*	4.0
Staff are enthusiastic about what they are teaching.	*	*	*	*	4.3
The course is intellectually stimulating.	*	*	*	*	4.2
	*	*	*	*	4.1

Assessment and feedback

The criteria used in marking have been clear in advance.	*	*	*	*	3.7
Assessment arrangements and marking have been fair.	*	*	*	*	4.1
Feedback on my work has been prompt.	*	*	*	*	3.4
I have received detailed comments on my work.	*	*	*	*	3.6
Feedback on my work has helped me clarify things I did not understand.	*	*	*	*	3.5
	*	*	*	*	3.7

Academic support

I have received sufficient advice and support with my studies.	*	*	*	*	3.4
I have been able to contact staff when I needed to.	*	*	*	*	3.8
Good advice was available when I needed to make study choices.	*	*	*	*	3.2
	*	*	*	*	3.5

Organisation and management

The timetable works efficiently as far as my activities are concerned.	*	*	*	*	4.0
Any changes in the course or teaching have been communicated effectively.	*	*	*	*	4.1
The course is well organised and is running smoothly.	*	*	*	*	4.1
	*	*	*	*	4.1

Year	2005*	2006*	2007*	2008*	2008 and 2009**
Learning resources					
The library resources and services are good enough for my needs.	*	*	*	*	3.7
I have been able to access general IT resources when I needed to.	*	*	*	*	3.9
I have been able to access specialised equipment, facilities or rooms when I needed to.	*	*	*	*	3.5
	*	*	*	*	3.7
Personal development					
The course has helped me to present myself with confidence.	*	*	*	*	4.1
My communication skills have improved.	*	*	*	*	4.4
As a result of the course, I feel confident in tackling unfamiliar problems.	*	*	*	*	4.2
	*	*	*	*	4.2
Overall satisfaction					
Overall, I am satisfied with the quality of the course.	*	*	*	*	4.3
	*	*	*	*	4.3

* Publication threshold of 23 respondents and 50% response rate not met.

** Data from 2008 and 2009 have been aggregated where data for 2008 and 2009 do not meet publication threshold.