

National Student Survey, 2005-09
Results for Queen's University Belfast
Full-time, first degree students
Subject:
(all scores out of a maximum of 5.0)

Social Work

Year	2005*	2006*	2007	2008	2009
Population	*	*	74	73	76
Respondents	*	*	44	46	40
Response Rate	*	*	59%	63%	53%
The teaching on my course					
Staff are good at explaining things.	*	*	4.2	4.0	4.2
Staff have made the subject interesting.	*	*	4.0	3.9	4.1
Staff are enthusiastic about what they are teaching.	*	*	4.3	4.2	4.2
The course is intellectually stimulating.	*	*	4.2	4.3	4.4
	*	*	4.1	4.1	4.2
Assessment and feedback					
The criteria used in marking have been clear in advance.	*	*	3.0	3.8	4.1
Assessment arrangements and marking have been fair.	*	*	2.8	3.2	3.2
Feedback on my work has been prompt.	*	*	3.0	3.6	3.2
I have received detailed comments on my work.	*	*	3.0	3.7	3.6
Feedback on my work has helped me clarify things I did not understand.	*	*	2.8	3.2	3.0
	*	*	2.9	3.5	3.4
Academic support					
I have received sufficient advice and support with my studies.	*	*	3.6	3.4	3.7
I have been able to contact staff when I needed to.	*	*	4.0	3.9	4.1
Good advice was available when I needed to make study choices.	*	*	3.8	3.9	3.8
	*	*	3.8	3.7	3.9
Organisation and management					
The timetable works efficiently as far as my activities are concerned.	*	*	4.0	3.9	4.1
Any changes in the course or teaching have been communicated effectively.	*	*	4.0	3.9	4.2
The course is well organised and is running smoothly.	*	*	3.7	3.7	4.2
	*	*	3.9	3.8	4.1

Year	2005*	2006*	2007	2008	2009
Learning resources					
The library resources and services are good enough for my needs.	*	*	3.9	3.5	3.8
I have been able to access general IT resources when I needed to.	*	*	4.2	4.3	4.2
I have been able to access specialised equipment, facilities or rooms when I needed to.	*	*	3.8	3.8	4.1
	*	*	4.0	3.9	4.0
Personal development					
The course has helped me to present myself with confidence.	*	*	4.1	4.3	4.1
My communication skills have improved.	*	*	4.6	4.5	4.3
As a result of the course, I feel confident in tackling unfamiliar problems.	*	*	4.2	4.3	4.1
	*	*	4.3	4.4	4.2
Overall satisfaction					
Overall, I am satisfied with the quality of the course.	*	*	3.9	4.0	4.2
	*	*	3.9	4.0	4.2

* Publication threshold of 23 respondents and 50% response rate not met.