

## SECOND YEAR EXPERIENCE SURVEY

### SCHOOL OF LANGUAGES, LITERATURES & PERFORMING ARTS

The survey uses three types of question:

Questions which require students to express the extent of their agreement or disagreement with the question statement. The results for these questions are shown as a mean score on a range of 1 to 5.

Questions which require a "Yes" or "No" answer. The results for these questions are shown as the % of students saying "Yes".

Questions which require students to select one choice from a range of options. The results for these questions are shown as the percentage of students selecting each option.

		2008	2009
<b>MY COURSE</b>			
Q1	Are you currently enrolled in the same course as when you entered in your first year? % "Yes"	82.5%	83.9%
	<i>For students answering "No" to Q1:</i>		
Q1-x	When I was thinking about changing degree course, I received sufficient guidance about the academic choices open to me.	*	1.4
Q2	The content of my degree matches my expectations.	3.5	3.6
Q3	The content of my degree enables me to acquire knowledge and understanding of the subject.	4.2	4.1
Q4	The learning and teaching methods used in my degree are appropriate.	3.5	3.7
Q5	The workload for my degree is appropriate.	3.6	3.6
Q6	Are you enjoying your course? % "Yes"	85.0%	78.6%
<b>TEACHING</b>			
Q7	The teaching staff are good at explaining things.	3.9	3.9
Q8	The teaching on my programme has shown me what I need to do to be successful in my studies.	3.6	3.9
Q9	I have been able to contact staff when I needed to.	4.2	4.3
Q10	At least two lecturers know me by name. % "Yes"	87.5%	87.5%
Q11	The teaching on my programme is stimulating.	3.6	3.7
Q12	The teaching on my programme has suited the way I learn.	3.3	3.4
Q13	The degree course makes good use of technology.	*	3.6
Q14	The teaching rooms that are used are a good learning environment.	*	3.6
Q15	Have you taken part in any placements or fieldtrips so far on your degree course? % "Yes"		19.6%
	<i>For students answering "Yes" to Q15:</i>		
Q15_x	In terms of gaining experience and skills, I have been satisfied with any placements and/or field trips which have been part of my programme.	3.4	3.7
Q16	I plan on studying abroad or doing a work placement next year. % "Yes"	*	48.2%

		2008	2009
<b>ASSESSMENT AND FEEDBACK</b>			
Q17	Feedback on my work has been prompt (within three weeks of submission of the work).	3.6	3.7
Q18	Feedback on my work has helped me in my learning.	3.6	3.8
Q19	The criteria used in assessing work were made clear at the beginning of my programme.	3.6	3.8
Q20	I am satisfied with my academic performance on my modules.	3.6	3.4
<b>SERVICES</b>			
	Where I have used them, I have been satisfied with the following:		
Q21	Accommodation Office	3.6	3.6
Q22	Admissions Office	4.1	3.5
Q23	Campus Eating Places	*	3.6
Q24	Careers Services, Work Placement Centre, Jobshop	4.1	3.9
Q25	Counselling Service	*	3.6
Q26	Disability Services	3.7	3.4
Q27	Health Services	3.8	*
Q28	Finance Office	3.8	3.5
Q29	Learning Development Service	*	3.8
Q30	Queen's International	3.3	3.1
Q31	Queen's Sport (PEC)	*	3.8
Q32	Student Jobshop	*	3.4
Q33	Student Records and Examinations	4.0	3.8
Q34	Student Support	3.6	*
Q35	Student Guidance Centre	3.8	4.1
Q36	Students' Union	*	4.2
Q37	University Clubs and Societies	*	3.9
Q38	The Students' Union has enhanced my experience at Queen's.	*	3.4
<b>ADVICE</b>			
	I have received sufficient guidance about the academic choices open to me:		
Q39	Post-admission (from Schools, Academic Staff)	3.6	*
Q40	When I was thinking about what modules I would take in second year	*	3.4
Q41	Now that I am in my second year	3.6	3.4
Q42	Queen's information on tuition fees and bursaries was helpful.	*	3.2
Q43	The most useful source of information on tuition fees and financial support was:		
	Secondary School	*	*
	E&LB/LEA	*	*
	UCAS	*	*
	Queen's literature (leaflets, correspondence)	42.5%	*
	Queen's website	57.5%	*
	Other	*	*
<b>LEARNING RESOURCES</b>			
Q44	The library resources (eg, books, journals) are good enough for my needs.	3.8	3.7
Q45	The library services (eg, borrower services, information, training) are good enough for my needs.	3.8	3.6
Q46	I have been able to access computers when I needed to.	3.7	3.6

		2008	2009
<b>STUDY LIFE BALANCE</b>			
Q47	How many hours of time-tabled classes (eg, lectures, tutorials, seminars, practicals) have you had scheduled in an average week during term-time?		
	0-6	2.5%	5.4%
	7-12	92.5%	76.8%
	13-18	5.0%	16.1%
	19-24	0.0%	1.8%
	25+	0.0%	0.0%
Q48	How many days per week during term-time do you typically come to Queen's to study?		
	1	9.4%	3.6%
	2	28.1%	3.6%
	3	3.1%	23.2%
	4	40.6%	48.2%
	5+	18.8%	21.4%
Q49	Where are you living while you are attending Queen's?		
	At Home	42.5%	35.7%
	Other private accommodation	55.0%	58.9%
	University run accommodation	2.5%	5.4%
Q50	Have you been required to take on employment (part-time, full-time) to finance yourself through university?		
	% "Yes"	85.0%	85.7%
	<i>For students answering "Yes" to Q50:</i>		
Q50_x	Please select the number of hours you work in your job per week:		
	1-5	12.1%	8.3%
	6-10	21.2%	16.7%
	10-15	33.3%	37.5%
	16-20	21.2%	31.3%
	21-25	6.1%	4.2%
	26+	6.1%	2.1%
Q51	I find it difficult to balance academic and other commitments such as:		
	Social Life	3.3	2.7
	Work (part-time, full-time)	3.1	2.6
	Caring for others (parent, partner, children)	3.3	3.1
<b>PERSONAL DEVELOPMENT</b>			
Q52	My programme requires me to work with other students.	4.4	4.2
Q53	I have received sufficient advice about Personal Development Planning (PDP).	2.1	2.9
Q54	I am not as motivated towards my studies as I should be.	3.1	3.2
Q55	I haven't done the background reading expected of me.	3.2	3.5
Q56	Academic work at this level is harder than I expected it to be.	3.2	3.0
Q57	I feel I have made the right choice of programme.	3.9	3.7
Q58	I know what I want to do when I graduate.	3.0	2.8
Q59	I am confident that my programme will lead to a job at a level that matches my qualification.	3.0	3.1
Q60	I enjoy the social side of being at Queen's.	3.9	3.9
Q61	I know about Degree Plus.	*	2.3
Q62	I have been encouraged to meet with a Careers Adviser to discuss my future plans	1.8	3.0

		<b>2008</b>	<b>2009</b>
<b>OVERALL SATISFACTION</b>			
Have you ever considered:			
Q63	Withdrawing from your programme completely. % "Yes"	35.0%	44.6%
Q64	Switching to another programme at Queen's. % "Yes"	27.5%	41.1%
Q65	Switching to another university. % "Yes"	32.5%	32.1%
Q66	Based on my own experiences at Queen's, I would recommend the University to other students thinking of applying here?	*	4.0