SECOND YEAR EXPERIENCE SURVEY

SCHOOL NOT SPECIFIED

The survey uses three types of question:

Questions which require students to express the extent of their agreement or disagreement with the question statement. The results for these questions are shown as a mean score on a range of 1 to 5.

Questions which require a "Yes" or "No" answer. The results for these questions are shown as the % of students saying "Yes".

Questions which require students to select one choice from a range of options. The results for these questions are shown as the percentage of students selecting each option.

| | 2008 | 2009 |
|--|--------|----------|
| MY COURSE | | |
| Are you currently enrolled in the same course as when you entered in your | | |
| first year? % "Yes" | 100.0% | * |
| For students answering "No" to Q1: | 100.0% | |
| When I was thinking about changing degree course, I received sufficient | | |
| Q1-x guidance about the academic choices open to me. | * | * |
| Q2 The content of my degree matches my expectations. | 4.0 | * |
| The content of my degree enables me to acquire knowledge and | 2.2 | * |
| Q3 understanding of the subject. | 3.3 | <u>т</u> |
| Q4 The learning and teaching methods used in my degree are appropriate. | 3.3 | * |
| | | |
| Q5 The workload for my degree is appropriate. | 3.8 | * |
| Q6 Are you enjoying your course? | 75.00/ | * |
| % "Yes" | 75.0% | * |
| TEACHING | | |
| Q7 The teaching staff are good at explaining things. | 3.3 | * |
| The teaching on my programme has shown me what I need to do to be | 5.5 | |
| Q8 successful in my studies. | 3.5 | * |
| Q9 I have been able to contact staff when I needed to. | 3.5 | * |
| Q10 At least two lecturers know me by name. | | |
| % "Yes" | 50.0% | * |
| Q11 The teaching on my programme is stimulating. | 3.0 | * |
| Q12 The teaching on my programme has suited the way I learn. | 2.8 | * |
| Q13 The degree course makes good use of technology. | | * |
| Q14 The teaching rooms that are used are a good learning environment. | | * |
| Have you taken part in any placements or fieldtrips so far on your degree | | |
| course? | | |
| % "Yes" | * | * |
| For students answering "Yes" to Q15: | | |
| In terms of gaining experience and skills, I have been satisfied with any Q15 \times | 3.3 | * |
| placements and/or field trips which have been part of my programme. | 5.5 | |
| Q16 I plan on studying abroad or doing a work placement next year. | | |
| % "Yes" | * | * |

| | | 2008 | 2009 | | | |
|-------------------------|---|----------------|------|--|--|--|
| ASSESSMENT AND FEEDBACK | | | | | | |
| Q17 | Feedback on my work has been prompt (within three weeks of submission of the work). | 2.3 | * | | | |
| Q18 | Feedback on my work has helped me in my learning. | 2.0 | * | | | |
| Q19 | The criteria used in assessing work were made clear at the beginning of my | 3.3 | * | | | |
| | programme. | | | | | |
| Q20 | I am satisfied with my academic performance on my modules. | 2.5 | * | | | |
| SERVI | CES | | | | | |
| | Where I have used them, I have been satisfied with the following: | | | | | |
| Q21 | Accommodation Office | 3.3 | * | | | |
| Q22 | Admissions Office | 3.8 | * | | | |
| Q23 | Campus Eating Places | * | * | | | |
| Q24 | Careers Services, Work Placement Centre, Jobshop | 3.3 | * | | | |
| Q25 | Counselling Service | * | * | | | |
| Q26 | Disability Services | 3.0 | * | | | |
| Q27 | Health Services | 3.0 | * | | | |
| Q28 | Finance Office | 3.3 | * | | | |
| Q29 | Learning Development Service | * | * | | | |
| Q30 | Queen's International | 3.0 | * | | | |
| Q31 | Queen's Sport (PEC) | * | * | | | |
| Q32 | Student Jobshop | * | * | | | |
| Q33 | Student Records and Examinations | 2.7 | * | | | |
| Q34 | Student Support | 2.7 | * | | | |
| Q35 | Student Guidance Centre | 3.0 | * | | | |
| Q36 | Students' Union | * | * | | | |
| Q37 | University Clubs and Societies | * | * | | | |
| Q38 | The Students' Union has enhanced my experience at Queen's. | * | * | | | |
| Q 50 | me stadents' onion has enhanced my experience at queen s. | | | | | |
| ADVIC | | | | | | |
| | I have received sufficient guidance about the academic choices open to me: | | | | | |
| Q39 | Post-admission (from Schools, Academic Staff) | 3.3 | * | | | |
| Q40 | When I was thinking about what modules I would take in second year | * | * | | | |
| Q41 | Now that I am in my second year | 3.0 | * | | | |
| Q42 | Queen's information on tuition fees and bursaries was helpful. | * | * | | | |
| Q43 | The most useful source of information on tuition fees and financial support was: | | | | | |
| | Secondary School | * | * | | | |
| | E&LB/LEA | * | * | | | |
| | UCAS | * | * | | | |
| | Queen`s literature (leaflets, correspondence) | 25.0% | * | | | |
| | Queen's website | 25.0% 75.0% | * | | | |
| | Other | * | * | | | |
| | | | | | | |
| | | | | | | |
| Q44 | The library resources (eg, books, journals) are good enough for my needs. | 2.3 | | | | |
| Q45 | The library services (eg, borrower services, information, training) are good enough for my needs. | 3.0 | | | | |

2.8

I have been able to access computers when I needed to.

Q46

| | | 2008 | 2009 |
|-------|---|---------------|------|
| Q47 | IFE BALANCE How many hours of time-tabled classes (eg, lectures, tutorials, seminars, | | |
| Q+7 | practicals) have you had scheduled in an average week during term-time? | | |
| | 0-6 | 0.0% | * |
| | 7-12 | 25.0% | * |
| | 13-18 | 25.0% | * |
| | 19-24 | 25.0% | * |
| | 25+ | 25.0% | * |
| Q48 | How many days per week during term-time do you typically come to Queen's to study? | | |
| | 1 | 0.0% | * |
| | 2 | 33.3% | * |
| | 3 | 0.0% | * |
| | 4 | 0.0% | * |
| | 5+ | 66.7% | * |
| Q49 | Where are you living while you are attending Queen's? | | |
| | At Home | 75.0% | * |
| | Other private accommodation | 25.0% | * |
| | University run accommodation | 0.0% | * |
| Q50 | Have you been required to take on employment (part-time, full-time) to | | |
| | finance yourself through university? | | |
| | % "Yes" | 75.0% | * |
| 0.50 | For students answering "Yes" to Q50: | | |
| Q50_x | Please select the number of hours you work in your job per week: | 0.00/ | * |
| | 1-5 | 0.0% | * |
| | 6-10 | 66.7% | * |
| | 10-15 16-20 | 33.3% 0.0% | * |
| | 21-25 | 0.0% 0.0% | * |
| | 26+ | 0.0% | * |
| Q51 | I find it difficult to balance academic and other commitments such as: | 0.070 | |
| QJI | Social Life | 2.8 | * |
| | Work (part-time, full-time) | 2.0 | * |
| | Caring for others (parent, partner, children) | 2.3 | * |
| | caring for others (parent, parent, children) | 2.5 | |
| PERSC | DNAL DEVELOPMENT | | |
| Q52 | My programme requires me to work with other students. | 4.5 | * |
| Q53 | I have received sufficient advice about Personal Development Planning (PDP). | 3.0 | * |
| Q54 | I am not as motivated towards my studies as I should be. | 3.5 | * |
| Q55 | I haven't done the background reading expected of me. | 2.5 | * |
| Q56 | Academic work at this level is harder than I expected it to be. | 3.3 | * |
| Q57 | I feel I have made the right choice of programme. | 3.5 | * |
| Q58 | I know what I want to do when I graduate. | 2.8 | |
| Q59 | I am confident that my programme will lead to a job at a level that matches my qualification. | 3.3 | * |
| Q60 | I enjoy the social side of being at Queen's. | 4.0 | |
| Q61 | I know about Degree Plus. | * | * |
| Q62 | I have been encouraged to meet with a Careers Adviser to discuss my future plans | 2.5 | * |
| | | | |

| | | 2008 | 2009 | |
|----------------------|--|-------|------|--|
| OVERALL SATISFACTION | | | | |
| | Have you ever considered: | | | |
| Q63 | Withdrawing from your programme completely. | | | |
| | % "Yes" | 25.0% | * | |
| Q64 | Switching to another programme at Queen's. | | | |
| | % "Yes" | 25.0% | * | |
| Q65 | Switching to another university. | | | |
| | % "Yes" | 25.0% | * | |
| Q66 | Based on my own experiences at Queen's, I would recommend the University | * | * | |
| | to other students thinking of applying here? | | | |
| | | | | |