

SECOND YEAR EXPERIENCE 2010: QUESTIONNAIRE

All questions, with the exceptions of questions 1, 26, 27, 45 and 48, require students to indicate the extent of their agreement or disagreement with the question statement. The scale that is used is: Definitely Disagree; Mostly Disagree; Neither; Mostly Agree; Definitely Agree; Not Applicable.

Questions 1 and 45 require a Yes/No answer.

Questions 26 and 27 require students to select one response from a range of options.

Question 48 is an open ended question.

Personal Information

1 Are you the first in your family to attend university?

Welcome and Orientation

2 Queen's information on tuition fees and bursaries told me what I needed to know.

Teaching and Learning Community

3 The teaching staff are good at explaining things.

4 Staff have made the subject interesting.

5 Staff are enthusiastic about what they are teaching.

6 The course is intellectually stimulating.

7 The course makes good use of technology.

8 The teaching rooms that are used are a good learning environment.

9 I feel part of a group of students committed to learning.

10 I have been able to explore academic interests with other students.

11 I have learned to explore ideas confidently.

12 Within my course, I feel my suggestions and ideas are valued.

13 I feel part of an academic community at Queen's.

Assessment and Feedback

14 The criteria used in marking have been clear in advance.

15 Assessment arrangements and marking have been fair.

16 The assessment methods used in my course require an in-depth understanding of the course content.

17 Feedback on my work has been prompt (within three weeks of submission of the work).

18 I have received detailed comments on my work.

19 Feedback on my work has helped me clarify things I did not understand.

20 Feedback on my work had helped me do better in other assignments.

Academic Support

21 I have received sufficient advice and support with my studies.

22 I have been able to contact staff when I needed to.

23 Good advice was available when I needed to make study choices.

24 I have met my Personal Tutor* since induction to discuss my progress, for example, following Semester 1 examinations.

25 Having a Personal Tutor* has been helpful to me.

** For medical students, Staff Mentors are equivalent to Personal Tutors. For law students, PDP Tutors are equivalent.*

Organisation and Management

26 How many hours of time-tabled classes (eg, lectures, tutorials, seminars, practicals) have you had scheduled in an average week during term-time?

27 How many days per week during term-time do you typically come to Queen's to study?

28 The timetable works efficiently as far as my activities are concerned.

29 Any changes in the course or teaching have been communicated effectively.

30 The course is well organised and is running smoothly.

Learning Resources

31 The library resources and services are good enough for my needs.

32 I have been able to access general IT resources when I needed to.

33 I have been able to access specialised equipment, facilities or rooms when I needed to.

Personal Development and Careers

34 The course is helping me to present myself with confidence.

35 My communication skills are improving.

36 As a result of the course, I am gaining confidence in tackling unfamiliar problems.

37 As a result of my course, I believe that I am improving my career prospects.

38 Good advice is available for making career choices.

39 Good advice is available on further study opportunities.

40 I have taken advantage of opportunities at Queen's to develop my personal skills.

Social Opportunities

41 The Students' Union has enhanced my experience at Queen's.

- 42 I have had plenty of opportunities to interact socially with other students.
- 43 I am satisfied with the range of clubs and societies on offer.
- 44 I am satisfied with the range of entertainment and social events on offer.

Overall Satisfaction

- 45 While you have been at Queen's have you ever considered withdrawing from your programme completely?
- 46 Overall I am satisfied with the quality of the course.
- 47 Based on my own experiences at Queen's, I would recommend the University to other students thinking of applying here?
- 48 Please use this section to include ANY comments which you feel are important.

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The following questions have been taken from the National Student Survey: Q3, Q4, Q5, Q6, Q9, Q10, Q11, Q12, Q14, Q15, Q18, Q19, Q21, Q22, Q23, Q28, Q29, Q30, Q31, Q32, Q33, Q42, Q43, Q44, Q46.

The following questions have been adapted from questions used in the National Student Survey: Q13, Q17, Q348, Q35, Q36, Q37.

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