Student Services and Systems

Our Vision, Mission and Values







Authority Responsible

Mr James O'Kane in his role as Registrar and Chief Operating Officer is chair of the Qsis Programme Board:

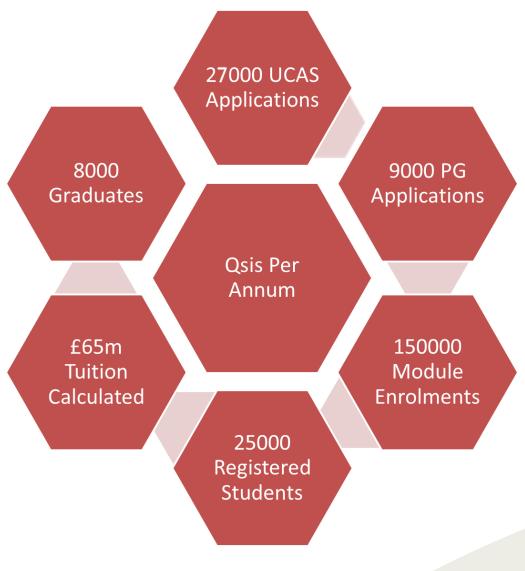
"Qsis has been developed to support the University in providing a single integrated source of information on all student and course related matters. Qsis facilitates and supports key business processes within the student lifecycle and enables student data to be seamlessly integrated with other core systems."



Background

Qsis will support growing an efficient, effective and sustainable enterprise.

"...to become a world-class University that links Northern Ireland to the global community through the life-changing experience we offer to our students, the distinctive contribution made to society by our graduates and the high quality and impact of our research."



Vision

The Queen's Student Information System will provide an exceptional online experience for all its stakeholders including: prospective students, applicants, students and staff.

Qsis provides:

- A single, complete, integrated and authoritative source of information about prospective students, applicants, students and courses
- A complete and integrated suite of functionality that provides stakeholders with the services and real-time access to information needed for success in an increasingly competitive environment
- The vehicle to drive the University's student lifecycle business processes.
- The flexibility to accommodate significant change and new models of service delivery.
- ♦ Tangible business benefits.
- A reduction in manual intervention and data manipulation, minimising the risk of error and the need for duplication of effort.

The on-going development of Qsis seeks to further enhance the range and quality of services and solutions delivered through Qsis.

Mission and Values



Our mission is to improve and transform what we do by implementing a world class solution through:

- Provision of an exceptional experience for all stakeholders through delivery of the highest level of customer service.
- ♦ Employment of Best Practice methodologies.
- Continuous engagement with our stakeholders.
- Good governance and quality assurance underpinning all that we do.
- Learning and improving.
- ♦ Enabling more efficient processes.

