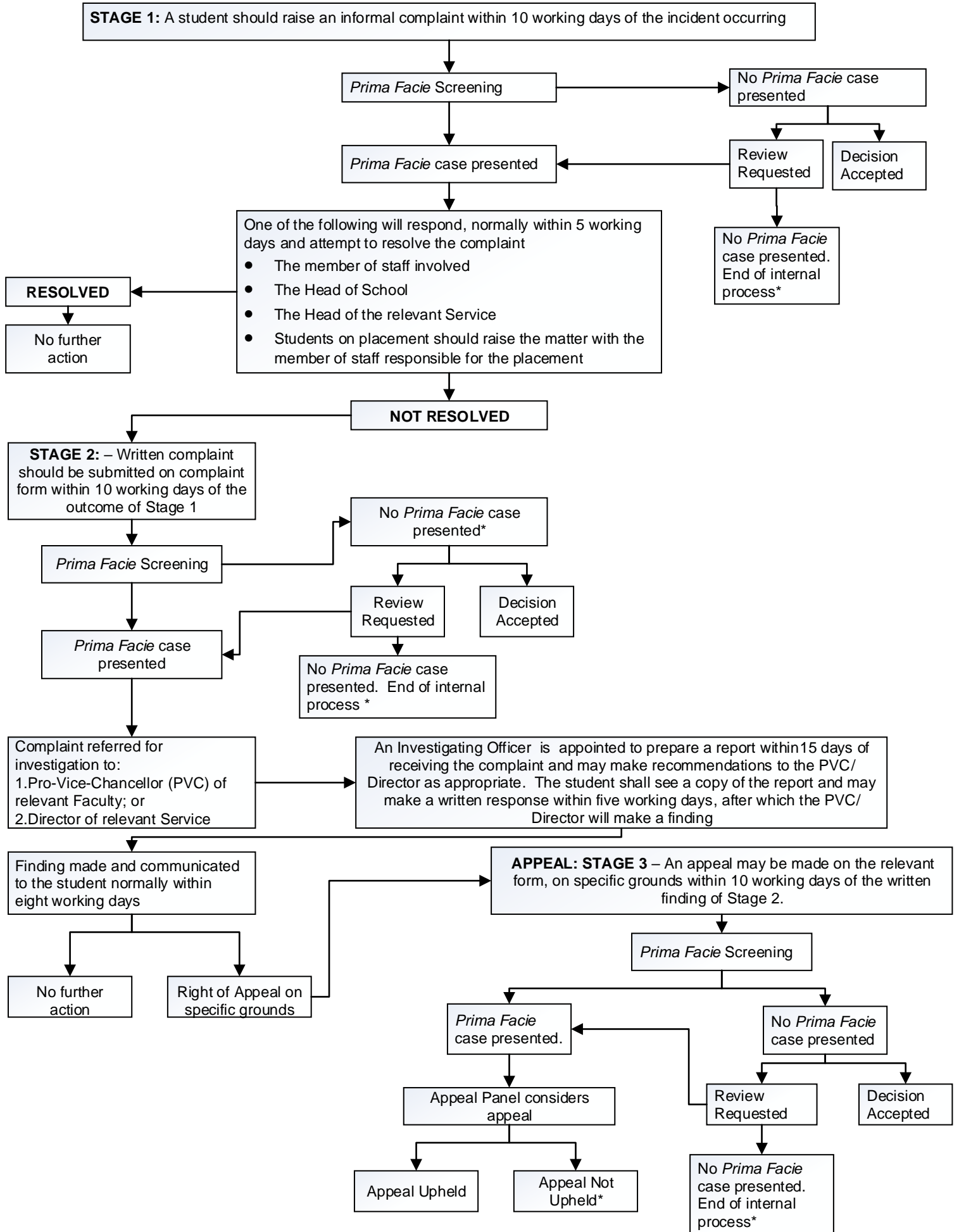


Annex 1: Student Complaints Procedure



*There is no further internal appeal. However, a student who is aggrieved by the decision of the Appeal Panel may make a complaint about maladministration to the Northern Ireland Public Services Ombudsman <https://nipso.org.uk/nipso/about-us/who-we-are/> within six months of notification of the University's final decision.