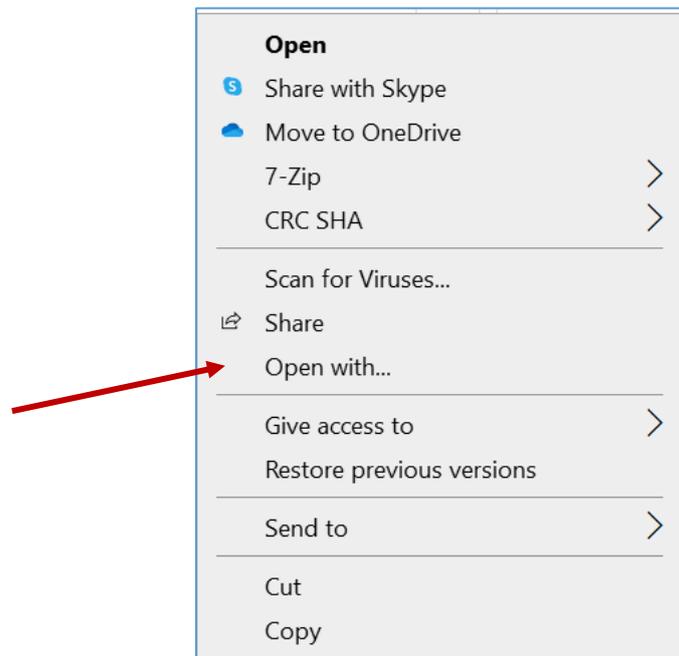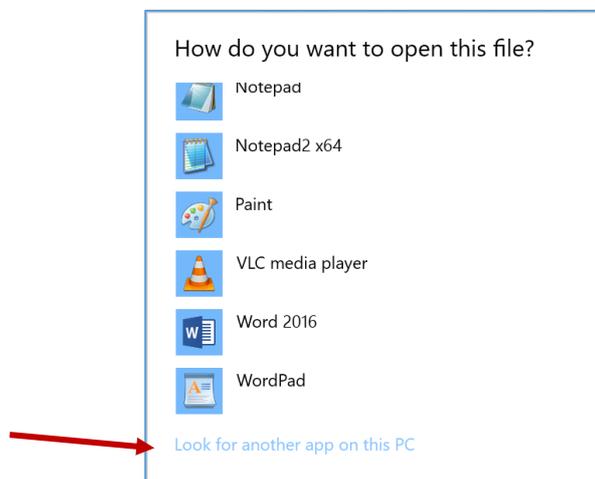# I am unable to run the downloaded Citrix .ica file

This happens because your PC is not using the correct application to run .ica files and you may need to set it manually

1. Navigate to your *downloads* folder and locate any file with an *.ica* extension e.g. launch.ica

2. If you can't see the extension then select *File* → *Change folder and search options*. Select the *view* tab and untick *Hide extensions for known file types.*

3. Right click the *Launch.ica* file (or any file with and ica extension) and select *Open with…*

Open
- S Share with Skype
- ☁ Move to OneDrive
- 7-Zip   >
- CRC SHA   >

- Scan for Viruses…
- ↩ Share
- Open with…

- Give access to   >
- Restore previous versions

- Send to   >

- Cut
- Copy

4. Click on *More apps*, scroll to the bottom of the list and select *Look for another app on this PC*

How do you want to open this file?
- Notepad
- Notepad2 x64
- Paint
- VLC media player
- Word 2016
- WordPad

Look for another app on this PC

5. Click on your **C** drive on the left side and then open the ***Program Files (x86) folder***.

6. Open the ***Citrix folder → ICA Client folder***

7. **S**croll to the bottom and double click on the ***WFCRun32*** application, then ***OK*** to confirm association with ***Citrix Connection Manager*** then close windows.