

Live Sessions Joining Instructions

To join the live sessions you will require Microsoft Teams.

If you do not already use Microsoft Teams, then, depending on the device on which you wish to view the Live Sessions, please follow the instructions accordingly:

Smart Phone and Tablets (includes Apple Mac, iPad and iPhone)

- Download the Microsoft Teams App (Do not create an account as there may be a charge)
- Once downloaded, close the app and go back to the [Information Session event webpage](#) and click on your preferred link.
- Select join as guest, enter your full name, and join the meeting
- This will bring you into the lobby. Please wait there and we will add you into the Room once it has started
- Once the event is finished you can delete the app if you wish.

Computer (Does not apply to Apple Mac, please use smart phone instructions)

- You will not need to download the app
- On the Information Session [Event Schedule & Meeting Links PDF](#), please click on the session you would like to join
- The link should open in your browser giving you two options;
 - Select “join on the web instead”
- You can choose if you want to allow Microsoft Teams to have access to your camera and microphone please say NO

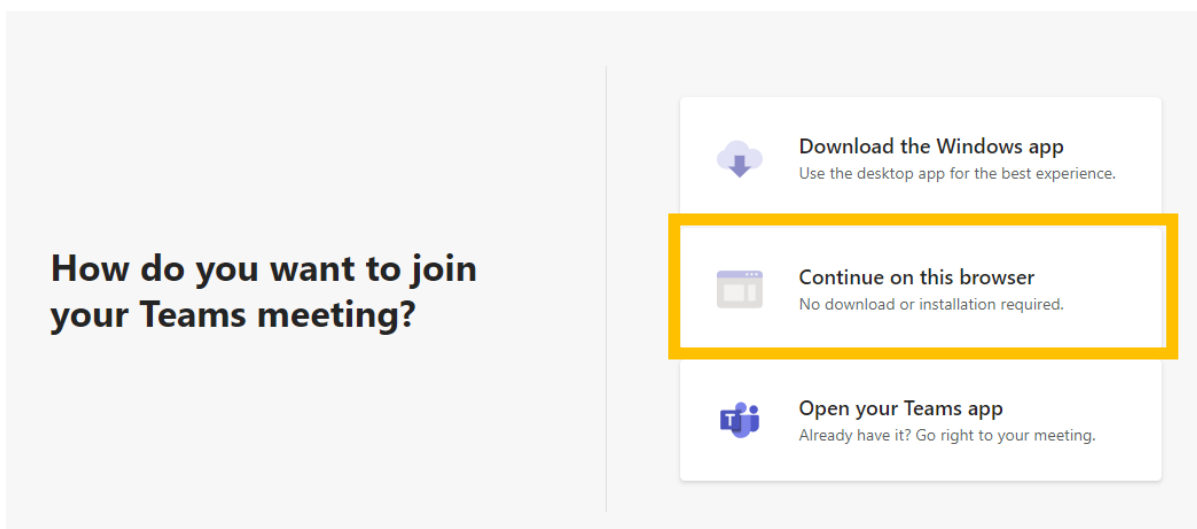


Figure 1: When prompted, click on “Continue on this browser”

The Links

Links to access the live sessions will be available on the [Event Schedule and Meeting Links PDF](#).

Event Preparation

Switch Off Camera and Mute Microphone

Please always keep your camera off and microphone muted to avoid background noise and distractions. As highlighted in yellow in Figure 2: Camera Off and Microphone Muted.



Figure 2: Camera Off and Microphone Muted

Chat With Us

Please direct all questions through text via the conversation icon in Microsoft Teams as this will avoid confusion of multiple people asking a question at the same time. As highlighted in yellow in Figure 3: Conversation Icon.



Figure 3: Conversation Icon

When you click on the Conversation Icon, a new panel, named 'Meeting chat' will open on the right side of Microsoft Teams. As shown in Figure 4: Meeting chat panel.

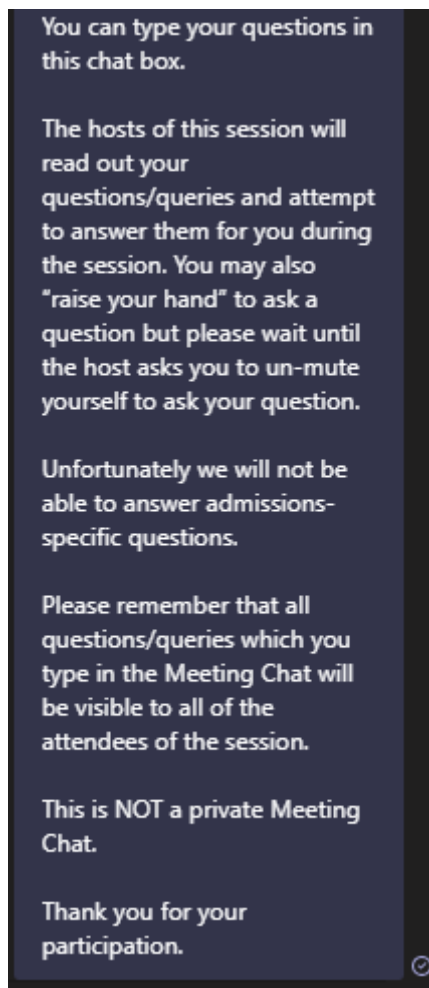


Figure 4: Meeting chat panel

You can interact with the discussion or ask questions or raise queries by typing your message in the text box provided in the Chat panel followed by clicking return or clicking on the arrow. In Figure , the text box is highlighted in yellow and the arrow is highlighted in blue.

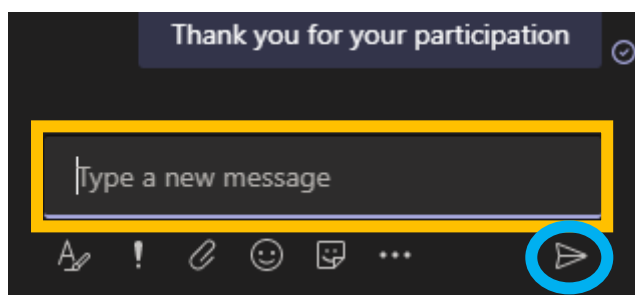
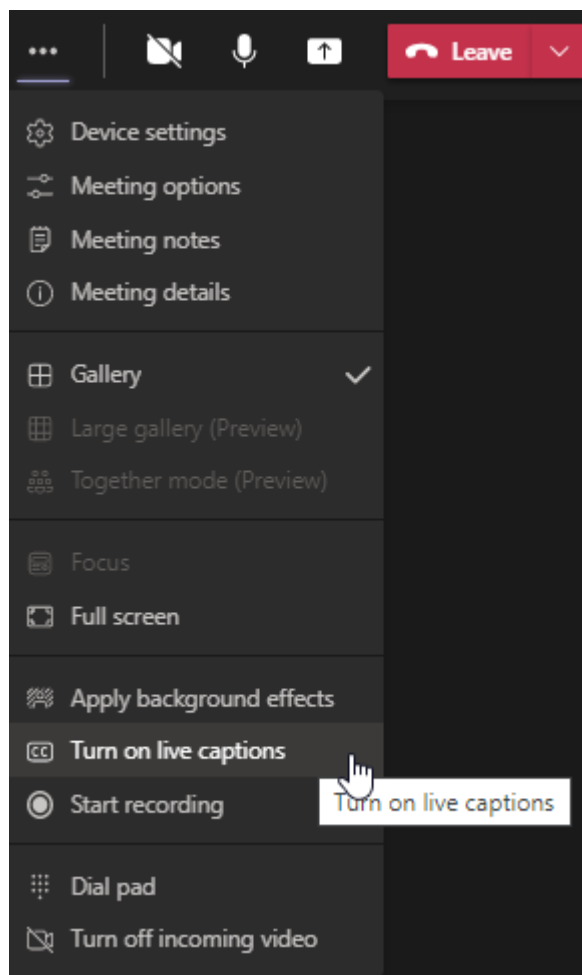


Figure 5: Type a new message

Turning on Live Captions

MS Teams also has the ability to turn on live closed captions for those who may need them. You can turn them on by clicking on **More Actions » Turn on live captions**



Important Information

The hosts of the session will read out your question or query during the session and attempt to answer it within the time limit of the session.

Please remember that all questions and queries which are typed in a Live Session will be visible to all attendees of the event. This is NOT a private communication channel.

Please try to ensure that your questions are related to your disability/long-term condition and the adjustments for your time at Queen's. We will not be able to answer admissions-specific questions.