**Key Contacts**

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| **Query** | **Contact** |
| Accommodation[University] | accommodation@qub.ac.uk028 9097 4525 |
| Accommodation [Non-University] | SU Advice Centreagnes.crawford@qub.ac.uk  |
| Debt / Money problems | SU Advice Centred.forsey@qub.ac.uk |
| Disability / dyslexia /mental health support | Disability Servicesdisability.office@qub.ac.uk |
| English Language Support | Queen's INTOinto@qub.ac.uk |
| Emergency on Campus | x222 or 028 9097 5099 |
| Employment / CV /interview skills | Careers, Employability & Skillscareers@qub.ac.uk |
| Essay writing / study /presentation skills | Learning Developmentlds@qub.ac.uk |
| Fees (tuition) | Student FinanceIncomeOffice@qub.ac.uk |
| Fees (accommodation) | accommodation@qub.ac.uk |
| Harassment / bullying | Student's Union Welfare Officer028 9097 3106[www.qub.ac.uk/directorates/AcademicStudentAffairs/](http://www.qub.ac.uk/directorates/AcademicStudentAffairs/)AcademicAffairs/StudentAnti-BullyingHarrassmentPolicy/ |
| Illness affecting study | Personal tutor / Advisor of Studies |
| Leaving / Changing course | Personal tutor / Advisor of Studies |
| Missing or injured persons | x222 or 028 9097 5099 |
| Part-time job | Oncampus Jobsoncampusjobs@qub.ac.uk |
| Postgraduate awards or advice | Postgraduate Centrepg.centre@qub.ac.uk |
| Student card, confirmstudent status letter | Information Assistantssgc@qub.ac.uk |
| Stress/ anxiety / homesickness / depression | Counselling ServiceFreephone 0808 800 0016 [24 hour] |
| Visa / Immigration | International Student Supportiss@qub.ac.uk |