**Key Contacts**

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| **Query** | **Contact** |
| Accommodation  [University] | [accommodation@qub.ac.uk](mailto:accommodation@qub.ac.uk)  028 9097 4525 |
| Accommodation  [Non-University] | SU Advice Centre  [agnes.crawford@qub.ac.uk](mailto:agnes.crawford@qub.ac.uk%20%20) |
| Debt / Money problems | SU Advice Centre  [d.forsey@qub.ac.uk](mailto:d.forsey@qub.ac.uk) |
| Disability / dyslexia /  mental health support | Disability Services  [disability.office@qub.ac.uk](mailto:disability.office@qub.ac.uk) |
| English Language  Support | Queen's INTO  [into@qub.ac.uk](mailto:into@qub.ac.uk) |
| Emergency on Campus | x222 or 028 9097 5099 |
| Employment / CV /  interview skills | Careers, Employability & Skills  [careers@qub.ac.uk](mailto:careers@qub.ac.uk) |
| Essay writing / study /  presentation skills | Learning Development  [lds@qub.ac.uk](mailto:lds@qub.ac.uk) |
| Fees (tuition) | Student Finance  [IncomeOffice@qub.ac.uk](mailto:IncomeOffice@qub.ac.uk) |
| Fees (accommodation) | [accommodation@qub.ac.uk](mailto:accommodation@qub.ac.uk) |
| Harassment / bullying | Student's Union Welfare Officer  028 9097 3106  [www.qub.ac.uk/directorates/AcademicStudentAffairs/](http://www.qub.ac.uk/directorates/AcademicStudentAffairs/)  AcademicAffairs/StudentAnti-BullyingHarrassmentPolicy/ |
| Illness affecting study | Personal tutor / Advisor of Studies |
| Leaving / Changing course | Personal tutor / Advisor of Studies |
| Missing or injured persons | x222 or 028 9097 5099 |
| Part-time job | Oncampus Jobs  [oncampusjobs@qub.ac.uk](mailto:oncampusjobs@qub.ac.uk) |
| Postgraduate awards or advice | Postgraduate Centre  [pg.centre@qub.ac.uk](mailto:pg.centre@qub.ac.uk) |
| Student card, confirm  student status letter | Information Assistants  [sgc@qub.ac.uk](mailto:sgc@qub.ac.uk) |
| Stress/ anxiety / homesickness / depression | Counselling Service  Freephone 0808 800 0016  [24 hour] |
| Visa / Immigration | International Student Support  [iss@qub.ac.uk](mailto:iss@qub.ac.uk) |