



**Risk Management** 

# **Policy and Procedures**

POLICY SCHEDULE	
Policy title	Risk Management Policy
Policy owner	Director of Finance/Vice-President and Chief Financial Officer
Policy lead contact	Mrs Anne McLaughlin, Acting Director of Finance
Approving body	Audit Committee
Date of	March 2024
approval/review	
<b>Related Guidelines</b>	Whistleblowing Policy, Anti-Fraud Policy, Bribery & Corruption
and Procedures	Policy, The Register of Interests Policy and The Acceptance of
	Gifts, Gratuities and Hospitality Policy.
Review interval	Annual
Date of next Review	March 2025
Further info contact	Margaret Connolly, Head of Accounting Services

## 1. PURPOSE OF THIS DOCUMENT

- 1.1 This Risk Management Policy (the policy) forms part of the University's internal control and corporate governance arrangements.
- 1.2 The Policy explains the University's underlying approach to risk management, documents the roles and responsibilities of Senate, the Audit Committee, the Risk Management Committee and University management. It also outlines key aspects of the risk management process and identifies the main reporting procedures.
- 1.3 In addition, it summarises the process which Senate will use to evaluate the effectiveness of the University's internal control procedures.

# 2. UNDERLYING APPROACH TO RISK MANAGEMENT

- 2.1 The following key principles outline the University's approach to risk management and internal control:
  - Senate has responsibility for maintaining a sound system of internal control which supports the University's policies, aims and objectives. The system of internal control is based on an ongoing process designed to identify, evaluate and manage the principal risks to the University.
  - An open and receptive approach to identifying and managing risk is adopted by Senate, Committees of Senate and University management.
  - The Audit Committee is responsible for reviewing the effectiveness of the University's risk management, control and governance arrangements and, in particular, to review the External Auditor's Annual Report to Audit Committee and the Internal Auditors Annual Report and management responses. The Audit Committee receives reports from the Risk Management Committee (RMC) which enables it to report to Senate regarding the effectiveness of the University's risk management arrangements.
  - The RMC oversees the University's risk management arrangements ensuring that programmes and procedures are undertaken in such a manner as to minimise the exposure to the University to unacceptable levels of risk.
  - Responsibility for the management of the majority of the University's risks rests with the members of the University Management Board (UMB), thus reflecting the need for risk to be embedded within the management structure.
  - The University Management Board (UMB) considers new and emerging risks at each of its meetings in the year.
  - Early warning mechanisms are in place and monitored to alert management so that remedial action can be taken to manage any potential hazards.
  - Vice-Presidents, Faculty Pro Vice Chancellors, Heads of Schools, Directors, Deans and management within the University's related companies, are responsible for encouraging good risk management practice within their areas.
- 2.2 The policy also applies to the University's related companies. A related company is defined as any entity where the institution has or exercises a substantial degree of influence over that related company's activities. This may include situations where a related company is not a subsidiary undertaking, as defined by the accounting standards, but where the relationship between the institution and that company is such that the guidelines may still be applicable, for example a joint venture or partnership etc. The related companies of the University are currently:
  - QUBIS Ltd.
  - The Queen's University of Belfast Foundation Ltd.

- Queen's Overseas Recruitment Ltd.
- Queen's Composites Ltd and NIACE Ltd.

The University's joint ventures are currently:

- INTO Queen's LLP
- NI Composites O & M LLP

# 3. ROLES AND RESPONSIBILITIES

- 3.1 The key points are as follows:
  - Senate has ultimate responsibility for ensuring an effective risk management process is in place and is regularly reviewed.
  - As outlined above (Section 2.1) the Audit Committee is responsible for reviewing the effectiveness of the University's risk management, control and governance arrangements.
  - The RMC is responsible for developing, agreeing and maintaining this Policy; coordinating and promoting risk management throughout the University; monitoring the management of the University's Corporate Risks and ensuring that there are sufficient actions plans in place to remedy any weaknesses identified; and identifying new or emerging risks within academic or academic support areas and ensuring that these are being actively managed.
  - Management is responsible for ensuring there is an embedded risk management process in their area of responsibility which is regularly monitored.
  - Internal Audit's role, in scoping their annual programme of work to encompass key risk areas, is to provide assurance to the RMC and Audit Committee that the process is operating effectively.
- 3.2 Role of the Senate and the Risk Management Committee:
- 3.2.1 While Senate retains ultimate responsibility for ensuring that there is an effective risk management process is in place, it is the responsibility of the RMC to ensure that this responsibility is discharged, and that effective and efficient systems are being operated.
- 3.2.2 The RMC will:
  - determine the University's approach to risk management.
  - discuss and approve issues that significantly affect the University's risk profile or exposure.
  - continually monitor the management of significant risks and ensure that actions to remedy control weaknesses are being implemented; and
  - annually review the University's approach to risk management and approve changes or improvements to key elements of its processes and procedures.

The RMC reports to the Audit Committee after each meeting (three times per year).

Membership of the RMC is as follows:

- Provost and Deputy Vice-Chancellor (Chair)
- Vice-President Students and Corporate Services
- Vice-President and Chief People Officer
- Vice-President Strategic Engagement and External Affairs

- Vice-President and Chief Finance and Resources Officer
- University Secretary
- Pro-Vice-Chancellor (Education and Students)
- Pro-Vice-Chancellor (Global Engagement)
- Pro-Vice-Chancellor (Research and Enterprise) \*
- Faculty Pro-Vice-Chancellor (Medicine, Health & Life Sciences) \*\*
- Faculty Pro-Vice-Chancellor (Arts, Humanities & Social Sciences) \*\*
- Faculty Pro-Vice-Chancellor (Engineering & Physical Sciences) \*\*
- \* Also Chair, Research Governance Steering Group.

\*\* Director of Operations may attend in the absence of the Faculty Pro-Vice-Chancellor

In addition, the Committee may also request attendance by specific Deans / Directors as required.

A senior representative from the Internal Auditors attends the RMC and offers sectoral risk advice.

### 3.3 Role of Audit Committee

The Audit Committee is required to report to Senate on internal controls and to alert Senate members to any emerging issues. In addition, as the Audit Committee oversees both Internal Audit and External Audit, it is, therefore, well placed to provide advice on the effectiveness of the internal control system, including the University's system for the management of risk. In reviewing the effectiveness of the internal control systems, the Audit Committee will consider various sources of information, including, but not limited to, the following:

- the Internal Auditor's Annual Report which includes their opinion on the adequacy and effectiveness of the University's system of internal control together with recommendations for improvement.
- the External Auditor's Annual Report to Audit Committee which will include details of any control weaknesses identified as part of the audit process; and
- specific Internal Audit reports containing recommendations, regarding the improvement of the control framework, and management responses to these recommendations.
- 3.4 Role of Management (within the University and related companies)

Management's role in the risk management process includes responsibility for:

- implementing policies on risk management and internal control.
- identifying and evaluating the significant risks faced by the University/Faculty/ Professional Services Directorate/School/ Related Company for consideration by the RMC, Audit Committee and/or Senate, as appropriate.
- provision of adequate information, in a timely manner, to the Finance Directorate, RMC and UMB, as appropriate, on the status of risks and controls; and
- undertaking a regular review of the effectiveness of the system of internal control within their area and addressing any weaknesses identified and/or alerting senior management to such weaknesses, notifying <u>risk@qub.ac.uk</u> when appropriate.
- 3.5 Internal Audit

Although risk management and internal control are management's responsibility, Internal Audit clearly also has an interest in effective internal control. Internal Audit's primary objective is to provide independent assurance on the effectiveness of the internal control framework (and therefore risk management) to the Audit Committee. It does this by carrying out audits across the Faculties, Professional Services and related companies, focusing on the key risks in the University. Internal Audit attends the RMC meetings and will use the output from the risk management process to direct its efforts.

#### 3.6 External Audit

External Audit provides feedback to the Vice-President and Chief Financial Officer/Director of Finance and Audit Committee on the operation of the internal financial controls reviewed as part of the annual audit completed within the University and related companies.

3.7 Quality and Assurance Control Systems and Programmes

All the University's quality and assurance control systems and programmes form an important element of the overall internal control process.

3.8 Third Party Reports

To increase the reliability of the internal control system, from time to time, the use of external consultants may be necessary in areas such as risk management, health and safety, information technology and human resources.

#### 4. CORPORATE RISK REGISTER

4.1 The University needs to ensure that all significant risks are identified and evaluated on an ongoing basis. The Corporate Risk Register is firmly embedded in the University with a review being completed at each RMC meeting and a Risk Management Action Plan being provided for each risk.

All Schools, Directorates and related companies are required to maintain their own Risk Register which is updated on a bi-annual basis. The Risk Registers are subsequently reviewed with a summary report by each Faculty and Professional Services considered by the RMC. These reports highlight key issues including all new and highly scored risks and consideration is given to any item which may require elevation to the Corporate Risk Register. Furthermore, emerging risks are an agenda item at each UMB meeting with the schedule of new and emerging risks to be added to the Emerging Risk Schedule (the Schedule) and if those on the Schedule are being appropriately managed.

## 5. FORMAT OF THE RISK REGISTER

5.1 Faculties and Professional Services management should ensure that all Directorate and School risk registers should follow the same format as the Corporate Risk Register. In order to ensure that all Schools and Directorates are focused towards the achievement of the Strategic Priorities, contained within Strategy 2030, risks are identified and categorised according to one of the Strategic Priorities (Education and Skills; Research and Innovation; Global Reputation and Partnerships; and Social and Civic Responsibility and Economic Prosperity) and/or Enablers (People; Infrastructure; Financial Sustainability; and Technology). The format will be adapted to reflect any movements in the University's Strategic Priorities as reflected in future Corporate Plans.

- 5.2 Related companies will have their own objectives contained within their individual Business Plans and, as such, they are not expected to follow the same format as the University regarding the categorisation of their risks.
- 5.3 For each risk identified there should be a completed Risk Management Action Plan, a proforma of which has been provided at Annex A (Related company proforma held at Annex B). The Action Plan should be used to document all the key information in relation to the risk, including the background to the risk and the controls and persons identified to manage it. The Action Plan, which also includes details of the gross and net impact and likelihood, should be updated on a regular basis, particularly with regard to the status report for improvement actions. Each of the risks should be summarised in the format of the Risk Register provided at Annex C. At Annex D the definitions of the terminology referred to in the Risk Management Action Plan have been summarised.

# 6. **RISK SCORES**

- 6.1 Once risks have been identified, an assessment needs to be made regarding the impact and likelihood of the risk occurring. In order to effectively rank identified risks, risk criteria, based on a materiality threshold, has been established. While it is recognised that aspects of the risk scoring process are subjective, a risk management scoring methodology has been provided at Annex E. From this it can be seen that Table 1 (Annex E) is used to determine the impact of the potential adverse outcome relevant to the risk being evaluated whilst Table 2 (Annex E) is to be used to determine the likelihood score of these adverse outcomes.
- 6.2 As noted above, the impact and likelihood of a risk occurring would be considered using Table 1 and 2 (at Annex E), as a guide. The gross risk is the level of risk faced by the University /Faculty / School / Directorate / Related Company before any internal controls are applied, whilst the net risk is the level of risk faced by University/ Faculty/ School / Directorate / Related Company after internal controls have been applied. The ultimate aim would be for all net risks to be included in the 'green zone' when the net score is plotted on the table below.

Likelihood / Impact	1	2	3	4
1	1	2	3	4
2	2	4	6	8
3	3	6	9	12
4	4	8	12	16
5	5	10	15	20

6.3 Further guidance has been provided, below, regarding the management of risks.

Score	Guide	Traffic Light	
0 – 5 Low	Low level of risk, should not require much attention but should be reviewed at least twice per annum	<b>Green</b> traffic light	
6 – 10 Medium	Medium level of risk, should be monitored and reviewed twice light		
12 – 20 High	High level of risk should be constantly monitored and reviewed quarterly or monthly, if necessary. These are the 'top risks' of the School / Directorate / University / Related Company and should be considered by the senior management team within the respective School/Directorate/Related Company.	Red traffic light	
	At a corporate level all risks within this score range will be considered by the Risk Management Committee at each meeting and in the intervening period will be considered by the University Operating Board.		
	All corporate risks with a net score of 12 and above will be considered by the Audit Committee on a rotational basis.		

**Each risk should have only one traffic light colour.** The traffic lights are defined as follows:

- **Green**: The risk is under control and represents no immediate threat or impact. Consider your risk appetite and whether this risk could be removed from your risk register.
- Orange: The risk has the potential to move to red. It needs managing and close monitoring but there is no immediate threat which would have a significant impact.

**Red**: The risk requires active management. It poses an immediate threat, and its impact would be significant.

- 6.4 Risk Appetite is the consideration of how willing you are to accept the risk. The British Standard BS31100 defines risk appetite as "the amount and type of risk that an organisation is prepared to seek, accept or tolerate". In considering whether a risk remains or is removed from the risk register you should assess your appetite for that risk. If you have a low-risk appetite you will not accept a risk unless it is fully mitigated, if you have a high-risk appetite, you are more willing to accept a high level of risk.
- 6.5 The University wishes to take appropriate risks to achieve a step change across its core areas of activity: learning and teaching and the student experience, research and business and engagement and operational effectiveness, but will of course adopt a more cautious or risk-averse attitude in matters of legislative and regulatory compliance to reduce exposures to the University's reputation, its people and its other resources and assets.

## 7. RISK MANAGEMENT AS PART OF THE SYSTEM OF INTERNAL CONTROL

The University's system of internal control incorporates risk management. This system encompasses a number of elements that together facilitate an effective and efficient operation, enabling the University to respond to a broad range of risks. These elements include:

Delicico and	Attached to aignificant risks are a parise of policies and (where
Policies and procedures	Attached to significant risks are a series of policies and (where appropriate) procedures that underpin the internal control process. These policies are established by university management on behalf of Senate and are implemented and communicated by senior management to all staff.
Reporting	Regular reporting is designed to monitor key risks and their controls. Reports will also identify emerging risks and bring forward recommendations to improve and enhance internal controls.
Corporate Planning process	The University has developed a planning process to inform the overall Strategy and Corporate Plan and to assist in the setting and agreement of strategic plans and policies to achieve the aims of the Strategy. Risk assessment and management is part of this ongoing process and will assist the University in achieving those objectives.
Risk framework and Corporate Risk Register (significant risks only). Faculties/ Schools/ Directorates and Related Companies risk frameworks and risk registers	The risk management framework and risk register are managed /monitored by the RMC and helps to facilitate the identification, assessment and ongoing monitoring of risks significant to the University. The Corporate Risk Register is formally appraised at each meeting with emerging risks being considered, in the interim period, by UMB. Faculties/Schools/Directorates/Related Companies develop and use this framework to ensure that significant risks in their area are identified, assessed and monitored. Risk reports are also provided to the RMC, regarding Faculty/Directorate/Related Company risks, which are used to help identify additional corporate risks. Internally, Faculties/ Schools/Directorates will maintain risk management as a key priority on their management meeting agendas.
Internal Audit	Internal Audit works with the University Management in scoping their annual plan of work to encompass key risk areas and help to identify emerging risks.

## 8. **REVIEW/MONITORING/REPORTING PROCEDURES**

- 8.1 In order to ensure that the risk management arrangements continue to be effective, there is an ongoing need for review, monitoring and reporting including:
  - a regular review and update of the University's Corporate Risk Register.
  - adequate ongoing monitoring arrangements including the effectiveness of early warning triggers/indicators.
  - appropriate structures and systems for review and update of the risk register.
  - regular reporting to appropriate management.
  - integration of risk management with the University and related company business planning process.
  - personal objectives and appraisal including a link to the management of certain risks.
  - key risk indicators are reported in regular reports with other performance measures through the academic planning arrangements.
  - focusing of internal audit to key risks identified in the risk management process.
  - reporting from the RMC to the Audit Committee to inform the annual report and accounts; and
  - assurance provided annually from Internal Audit to Audit Committee as to the effectiveness of risk management arrangements.

8.2 In summary, the roles, responsibilities and reporting requirements associated with risk management are as follows:

	Reporting – Out	Reporting – In
Risk Management Committee (RMC)	To Audit Committee three times per annum	Twice yearly from Faculties, Professional Services, Related Companies and the Lead Co- ordinator for Corporate Risks.
Finance Directorate	To RMC three times per annum with a summary of the corporate risks and twice annually with a summary of the Related Company risks. To VP twice yearly with summary of Directorate risks.	Reporting twice yearly from Related Companies and three times per annum from the Lead Co-ordinator for Corporate Risks
Professional Service Directors / Vice Presidents	Each Directorate should report twice yearly to appropriate VP/University Secretary and provide a summary biannual status report to Risk Management Committee.	Summary of discussions at RMC circulated within Directorates, twice yearly.
Heads of School	Report at least twice yearly to Faculty Pro-Vice-Chancellor.	Summary of discussions at RMC circulated to Schools by Faculty Pro VC at least twice yearly.
Faculty Pro-Vice- Chancellor	Report at least twice yearly to Faculty Executive Board and Risk Management Committee.	Reporting at least twice yearly from Schools
University Management Board (UMB)	Emerging Risk report to RMC three times per annum.	Report from Lead Co-ordinators regarding emerging issues, considered at each meeting of UMB.

8.3 The risks facing the University will continually change and there is therefore a need to review the content of the Corporate Risk Register, the effectiveness of the controls in place and the need for alternatives and improvements.

The review completed by the RMC, at each meeting, and the intervening consideration of emerging risks by UMB, as noted above at Section 2.1, should therefore include:

- assessment of the management of significant risks during the previous period including the effectiveness of controls in place.
- changes to the external environment that will change the risk profile and require amendment to the risk register.
- changes to the internal environment requiring amendments to the risk register.
- identification of emerging risks.
- identification of new controls required; and
- changes or improvements in the risk management process.

The ongoing review completed by the RMC enables the University to publish an appropriate statement on corporate governance as part of the statement of annual assurance. There is also a need for Senate (through the Audit Committee) to be assured that the risk management and internal control systems are working effectively. Internal Audit will provide an independent assessment of the effectiveness of internal control and will be informed by their ongoing programme of audit and by other independent assessments of the activities of the University e.g., REF.

Details of the University's corporate risks will also be communicated to the Senate on an annual basis, or more frequently, where there has been significant change in the University risk profile.

# QUEEN'S UNIVERSITY, BELFAST

# CORPORATE / FACULTY/ SCHOOL / DIRECTORATE – RISK MANAGEMENT ACTION PLAN

Risk Title and Description:							
Risk Category:			Reporting Responsibility:				
Lead Co-ord	Lead Co-ordinator:						
Risk Matrix:	:						
		Gro	oss		Net		
Impact	<ol> <li>Minor</li> <li>Moderate</li> <li>Serious</li> <li>Very Serious</li> <li>Extreme</li> </ol>						
Likelihood	1. Low 2. Moderate 3. High 4. Very High						
Likelihood	k Impact						
Current con	trols to manage	risk:					
		Timescale for completion	Responsibility		Review Date		
Date Risk M	Date Risk Management Action Plan reviewed.						

Annex B

# QUEEN'S UNIVERSITY, BELFAST

# RELATED COMPANY – RISK MANAGEMENT ACTION PLAN ACTION PLAN

Risk Title and Description:						
Risk Catego	ory:		Reporting Responsibility:			
Lead Co-or	dinator:		<u> </u>			
Risk Matrix	:					
		Gr	oss		Net	
Impact	1. Minor 2. Moderate 3. Serious 4. Very Serious 5. Extreme					
Likelihood	1. Low 2. Moderate 3. High 4. Very High					
Likelihood						
Current cor	ntrols to manage i	isk:				
	ions to improve ement of the	Timescale for completion	Responsibility Revie		Review Date	
Date Risk N	lanagement Actio	n Plan reviewed.				

ANNEX C

# QUEEN'S UNIVERSITY, BELFAST

# **RISK REGISTER TEMPLATE**

Risk Register - Directorate - Month Year

Rirk Ma	Birk Titlo and doscription		Strataqic Prinrity/iar		Ropurtinq Rorpunribilit 7 🗸	Gruzz Rick Scure	Koy cuntrulr in placo tu mitiqato rirk		et Rirk are	Additional controls planned and timeline	Hat Rankisa T	Have V strin
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		Ι		T		Impact: Likelihood: Risk Score:		Li	Impact: ikelihood: iisk Score:			
		T		I		Impact: Likelihood: Risk Score:		Li	Impact: ikelihood: iisk Score:			

### DEFINITIONS OF TERMINOLOGY INCLUDED IN RISK MANAGEMENT ACTION PLAN

**Risk:** "the threat or possibility that an action or event will adversely or beneficially affect an organisation's ability to achieve its objectives". The risk description needs to be clear and concise with the consequence / impact being identifiable. The risk should focus on the corporate impact / consequence. The reader needs to fully understand what the risk is and its impact on the University.

**Risk Category:** this is the Strategic Priority or Enabler to which the risk relates.

**Lead Co-ordinator:** this is the member of senior management who has ultimate responsibility for the risk. He/she should be different to the person with reporting responsibility.

Ultimately, the Vice-Chancellor, as the University's Accounting Officer, has overall responsibility for managing the University's corporate risks. In order to recognise devolved levels of responsibility, however, the Risk Management Action Plans, make reference to, inter alia, the identification of a 'Lead Co-ordinator'. The role of the Lead Co-ordinator is to oversee the management of the risk in terms of ensuring that sufficient controls are in place, and that appropriate additional actions are identified and taken within reasonable time scales.

**Reporting Responsibility:** This is the person responsible for reporting on the risk to line management or one of the University's core committees. This person needs to be proactive in managing the risk, for example, following up on the additional actions required to manage the risk etc.

At a corporate level, the person with reporting responsibility would normally be either a member of UMB, or the appropriate manager within the relevant related company. This person will be responsible for reporting to more senior management or the RMC / Audit Committee etc if the need arises.

**Current controls to manage risk:** those actions currently being completed within / outside the University, to help manage the risk, should be fully documented. The actions being taken to help ensure that the risk does not occur, and / or that if it does that the impact is reduced, should be clearly documented. It would also be useful to focus on the main / key controls in operation and remember that it is the quality of the control in operation and not the number of controls which is more important.

**Further Actions to improve the management of the risk:** The additional actions planned to help manage the risk further should be documented. These need to be clear and specific. When an action has been implemented, a decision should be taken regarding whether the current control section of the Risk Management Action Plan should be amended to reflect this. A clear timescale for the completion of the agreed action should be identified and monitored. This needs to be a realistic date in the future. Ownership of an action should be allocated to a member of staff. This person is responsible for helping to ensure that the action is implemented and reporting on why there has been any slippage in the agreed timescale, if appropriate. The implementation of the agreed actions needs to be actively monitored / reviewed by management with any variations to either to agreed action or timescale being agreed by the person who has been allocated with reporting responsibility.

**Date Risk Management Action Plan reviewed:** the date that the Risk Management Action Plan was reviewed by management should be inserted.

# **RISK MANAGEMENT SCORING METHODOLOGY**

### Table 1: Impact Rating

Table 1 should be used to help with determining the impact score of the risk. In order to help with this process possible consequences / examples have been provided in the following areas:

- Objectives of the University /Faculty / Professional Services / School / Directorate / Related Company.
- Financial Impact on the University / Faculty / Professional Services /School / Directorate / Related Company.
- Regulatory / Legislative consequences to the University /Faculty/ Professional Services /School / Directorate / Related Company.
- Reputational / Adverse Publicity consequences to the University / Faculty/ Professional Services /School / Directorate / Related Company.
- Infrastructure and the consequences with a problem occurring to the University / Faculty/ Professional Services / School / Directorate / Related Company.
- Health and Safety and the impact of an incident occurring to the University / Faculty/ Professional Services School / Directorate / Related Company.

It should be noted that these are purely examples to help with the process of scoring the risk and not a definitive list.

Impact Rating	Description	Possible Consequences / Examples
1: Minor	Negative outcomes from risks or lost opportunities unlikely to have an effect on the University's /	<b>Objectives –</b> Limited impact on the University's / Faculty's / Professional Services' / School's / Directorate's / Related Company's strategic objectives which can be addressed and managed quite quickly and with a small degree of effort.
	School's / Directorate's / Related Company's reputation or performance.	Financial – Financial impact is less than 2% of total income / budget in any one financial year.
		Regulatory / Legislation – No / limited regulatory consequence.
		Reputation / Adverse Publicity – No / limited public adverse publicity – perhaps rumours or local adverse publicity for a short period. etc.
		Infrastructure – Loss of core IT system for <1 day.
		Health and Safety – Worker / student slips, trips or falls requiring no / minimal intervention or treatment.
2: Moderate	Negative outcomes from risks or lost opportunities having a moderate impact on the University's /	<b>Objectives –</b> Adverse impact, of a moderate nature, on the University's / Faculty's / Professional Services'/ School's / Directorate's / Related Company's strategic objectives which can be managed in the short term.
	School's / Directorate's / Related Company's reputation and / or performance. Such a risk can be managed relatively straight forwardly in the short term.	Financial – Financial impact is above 2% but less than 4% of total income / budget in any one financial year.
		Regulatory / Legislation – Limited regulatory consequence.
		Reputation / Adverse Publicity – Local adverse publicity for a short-defined period.
		Infrastructure – IT project delivered late, but manageable, or overspent. Loss of core IT system for 1-2 days.
		Health and Safety – Moderate injury requiring professional intervention. Staff / student injured due to university negligence resulting in up to 2 days from work / study.
3: Serious	Negative outcomes from risks or lost opportunities with a serious effect that will require some effort to	<b>Objectives –</b> Adverse impact on the University's / Faculty's / Professional Services' /School's / Directorate's / Related Company's strategic objectives which can be managed in the medium term.
	manage and resolve in the medium term. This will not threaten the existence of the University / School / Directorate / Related Company in the	<b>Financial –</b> Financial impact is between 4% and 8% of total income / budget in any one financial year. Moderate savings programme required to break-even in the medium term.
	medium term.	Regulatory / Legislation – Single breach of statutory duty.
		Reputation / Adverse Publicity – Negative headlines in the national press for a limited period.
		Infrastructure – Moderate damage to a building resulting in a temporary loss of service for a limited period.
		Health and Safety – Accident at University premises resulting in moderate injury requiring professional intervention and / or requiring 3-14 days off work / study.

Impact Rating	Description	Possible Consequences / Examples
4: Very Serious	Negative outcomes from risks or lost opportunities which if not resolved in the medium term will	<b>Objectives –</b> The achievement of the University's / Faculty's / Professional Services' / School's / Directorate's / Related Company's strategic objectives will not be met in the medium term.
	threaten the existence of the University / School / Directorate / Related Company.	Financial – Financial loss (or loss of potential financial surplus) between 8% and 10% of total income / budget in any one financial year.
		Regulatory / Legislation – Substantial regulatory consequence. Research team found to have behaved unethically and falsified results.
		Reputation / Adverse Publicity – Negative headlines in national press for up to one week.
		Infrastructure – Major fire prevents substantial part of the University delivering courses.
		Health and Safety – Incident at the University leading to long terms incapacity / disability. Requiring more than 14 days off work / study.
5: Extreme	Negative outcomes from risks or lost opportunities which seriously threaten the existence of the	<b>Objectives –</b> The achievement of the University's / Faculty's / Professional Services' /School's / Directorate's / Related Company's strategic objectives will not be met.
	University / School / Directorate / Related Company.	Financial - Financial loss (or loss of potential financial surplus) over 10% of total income / budget in any one financial year.
		Regulatory / Legislation – Major negative sanction by DEL. Multiple breaches of legislation. Prosecution for breaches of statutory duty.
		Reputation / Adverse Publicity – National and International media coverage.
		Infrastructure – Loss of core system resulting in an inability to perform core functions at key times e.g., unable to complete E&R in September / October. University financial systems fail completely and cannot be recovered.
		Health and Safety – Incident leading to multiple permanent injuries and / or irreversible health effects or death.

# Table 2: Likelihood Rating

Descriptor	Likelihood	Percentage
1	Low	0-20%
2	Moderate	20-50%
3	High 50-80%	
4	Very High	>80%