

Siteimprove Help Center Article: Learn more about Accessibility Next Gen

Video Transcript: Using NextGen Accessibility: Potential Issues

[DESCRIPTION] The video is a tutorial demonstration of the Potential Issues section and the step-by-step guided review flow inside the new Siteimprove accessibility module release known as Accessibility Next Generation or NextGen. The video begins by showing the Accessibility Overview screen in the platform and the link to the Potential Issues page in the navigation. The host Jennifer then opens the Potential Issues page to show a list and selects “Does this video have captions?” From there she opens the page for this particular issue, showing a list of pages with that may be affected. She selects one page and opens the page report. From there she describes how the user can answer a series of Yes and No questions to perform a review of the videos on the page. Selecting the Yes and No buttons the interface can reveal whether there is still an accessibility issue – in this case, that the video does not have captions.

[JENNIFER] Hi, this is Jennifer with a tutorial video for the potential issues feature within the next generation accessibility module. You can get started by navigating to the potential issues page under Accessibility NextGen dropdown in the navigation menu. Potential issues are items that need to be checked by a human before they could be confirmed as issues. We made it easy for our users with a guided review process where Siteimprove presents an issue for review. The user answers a few simple yes or no questions about the item in a guided step-by-step format. Based on the answers provided in the review, the issue will either be confirmed and added to the Issues page or dismissed as a non-issue. To illustrate this process will walk through a potential issue together.

We will look at the potential issue, “Does this video have captions?”. On this page we show the list of pages that are affected by this potential issue. I’ll go ahead and click on the page report option which should look pretty familiar with a few changes to accommodate for the review flow process.

So here we will have the highlighted issue on the page. You can click the “why is this important” dropdown in order to read more about the issue and then link out to resources in order to fix the issue if needed.

Here is where we could start the review process so we will begin by clicking on the question, “have captions been provided” and that will begin the series of yes and no questions I described earlier. We can use these help icons to along the way for added clarification of what is needed. Here we are checking to see if the video is live streaming, so other words that showing something that’s happening right now or not. I can see that it is not live streaming so I will answer no. The next question is, “Does the video has sound?” I will check the video and I can tell that is does not have sound. Therefore, no captions are needed. The review flow then confirms that this is not an issue. It then invites me to go back to the other occurrences on the page and continue another from review from there.